

Shiau Chan (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Thursday, 30 June 2022 4:34 PM
To: Shiau Chan (LKKAuto)
Cc: WONG JOSEPHINE
Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Dear Shiau Chan,

Please proceed.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 30 June 2022 2:27 pm
To: LEE KATIE <katielee@uoi.com.sg>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205
Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Katie,

Enclosed herewith 4th preliminary advice of GBL 3717J.
Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Monday, 20 June 2022 9:26 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205
Sensitivity: Confidential

Dear Shiau Chan,

Please proceed to authorise repair upto S\$15,098.50.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, June 15, 2022 6:02 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; LIM PEI TI JENNY <jennylin@uoi.com.sg>
Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205
Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith 3rd preliminary advice of GBL 3717J.
Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 15 June 2022 10:13 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>; LIM PEI TI JENNY <jennylin@uoi.com.sg>

Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Without Prejudice

Dear Shiao Chan

Kindly proceed with supplementary parts .

Thanks

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, June 14, 2022 5:21 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Josephine,

Enclosed herewith 2nd preliminary advice of GBL 3717J.

Kindly approve on supplementary.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 19 May 2022 4:31 PM

To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Without Prejudice

Dear Shiau Chan

Kindly proceed with OD repair.

Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, May 18, 2022 1:58 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Josephine,

Enclosed herewith preliminary advice of GBL 3717J.

Pending for some parts prices.

Kindly advise on authorisation.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 17 May 2022 2:01 PM
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'LEE KATIE' <katielee@uoi.com.sg>
Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205
Sensitivity: Confidential

Dear Josephine,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 17 May 2022 9:09 AM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: charns@singnet.com.sg; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205
Importance: High
Sensitivity: Confidential

Without Prejudice

Dear LKK

Kindly assist to survey own's damage vehicle .

Details of survey as email below . Thanks

OD Excess is \$500

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Friday, 13 May 2022 6:02 PM

To: LEE KATIE <katielee@uoi.com.sg>

Subject: GBL 3717 J - NISSAN CABSTAR

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear officer,

Kindly refer to the attached and arrange for OD survey.

Thank you

Sharon Lee

Charn's Customcraft • Blk 1010,
Bukit Merah Lane 3, #01-105 (S)159724

 62717054
 charns@singnet.com.sg