Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 30 June 2022 2:27 PM

To: LEE KATIE

Cc: WONG JOSEPHINE

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Attachments: GBL3717J 4th IA.pdf; GBL3717 supp 3.pdf

Sensitivity: Confidential

Dear Katie,

Enclosed herewith 4th preliminary advice of GBL 3717J. Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg> Sent: Monday, 20 June 2022 9:26 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com> **Cc:** WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Dear Shiau Chan,

Please proceed to authorise repair upto S\$15,098.50.

Regards,

Katie Lee

Senior Manager Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Sent: Wednesday, June 15, 2022 6:02 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg >; LIM PEI TI JENNY < jennylim@uoi.com.sg >

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith 3rd preliminary advice of GBL 3717J.

Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Wednesday, 15 June 2022 10:13 AM

To: Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>>

Cc: LEE KATIE <katielee@uoi.com.sg>; LIM PEI TI JENNY <jennylim@uoi.com.sg>

Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Without Prejudice

Dear Shiau Chan

Kindly proceed with supplementary parts.

Thanks

Josephine Wong

Executive Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Sent: Tuesday, June 14, 2022 5:21 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith 2nd preliminary advice of GBL 3717J.

Kindly approve on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Thursday, 19 May 2022 4:31 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Without Prejudice

Dear Shiau Chan

Kindly procees with OD repair.

Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Sent: Wednesday, May 18, 2022 1:58 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed herewith preliminary advice of GBL 3717J.

Pending for some parts prices.

Kindly advise on authorisation.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com >

Sent: Tuesday, 17 May 2022 2:01 PM

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'LEE KATIE' < katielee@uoi.com.sg>

Subject: RE: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Sensitivity: Confidential

Dear Josephine,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Tuesday, 17 May 2022 9:09 AM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: charns@singnet.com.sg; LEE KATIE katielee@uoi.com.sg>
Subject: FW: GBL 3717 J - NISSAN CABSTAR Our ref: M12D18382205

Importance: High
Sensitivity: Confidential

Without Prejudice

Dear LKK

Kindly assist to survey own's damage vehicle.

Details of survey as email below. Thanks

OD Excess is \$500

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Friday, 13 May 2022 6:02 PM
To: LEE KATIE < katielee@uoi.com.sg
Subject: GBL 3717 J - NISSAN CABSTAR

Sensitivity: Confidential

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear officer,

Kindly refer to the attached and arrange for OD survey.

Thank you

Sharon Lee

Charn's Customcraft • Blk 1010, Bukit Merah Lane 3, #01-105 (S)159724

62717054

charns@singnet.com.sq