



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,
Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 21 July 2022
Your Ref : SJH6967K
To : China Taiping Insurance (Singapore) Pte. Ltd
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 12/5/2022 between SJH1796U & SJH6967K at/along PIE (Tuas)

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-230 @ S\$8,800.00
- 2) Loss of Use @ S\$2,400.00 (16 Days x S\$150)
- 3) LTA Search @ \$7.45
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Mohammad Hanif Bin Mohammad Shamsudin
Address : -130A Lorong 1 Toa Payoh #07-510
: Singapore 311130
Contact No : _____

To (Insurance): China Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SJH 1796U AND SJH696TK ON 12/5/2022
AT/ALONG PIE (TWAS)

I/We, Mohammad Hanif Bin Mohammad Shamsudin, am/are the registered owner of
motor car no. SJH 1796U

Please note that I have assigned all compensation monies due to me/us in the above stated
accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to
ADVANCE AUTO GARAGE whom I had authorized to collect the said compensation monies.

Thank You

Signature of Claimant

Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00035112200 Claim No : SNM22D203291/C02/SJH6967K/LEEPG

Claimant : Mohammad Hanif Bin Mohammad Shamsudin

Amount : **S\$10,000.00**
Singapore Dollars Ten Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJH1796U
Insured Vehicle No. : SJH6967K

Date of Loss : 12/05/2022
Place of Accident : PIE (TUAS)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PALANI NANDHAKUMAR
Driver Name : PALANI NANDHAKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. .

(1) Global Sum	S\$ 10,000.00
	=====
TOTAL	S\$ 10,000.00
	=====

Mohammad Hanif Bin
Claimant Name : Mohammad Shamsudin NRIC No : S8850319H

Signature :  Date : 29/09/2022

Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Kaki Bukit Inspection Center
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 21/Jul/2022
INVOICE NO.: AAGCL-230
VRN: SJH1796U

Bill To:
China Taiping Insurance (Singapore) Pte. Ltd
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$8,800.00
LUMP SUM	
Total:	\$8,800.00

- * All prices stated are in SGD
* Please make all cheques payable to Advance Auto Garage
* Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 May 2022 4:54 PM
To: nan_dha1981@yahoo.co.in
Subject: Claim Notification - ACCIDENT INVOLVING SJH 6967K(CHINA TAIPING) / SJH 1796U / OTHERS AT/ALONG PIE TOWARDS TUAS BEFORE PIONEER NORTH EXIT ON 12/05/2022

17 May 2022

PALANI NANDHAKUMAR

[By Email Only]

Dear Sir/Madam,

You Ref: SJH6967K

Our Ref: CC6/CTI22004560/Apa3

ACCIDENT INVOLVING SJH 6967K(CHINA TAIPING) / SJH 1796U / OTHERS AT/ALONG PIE TOWARDS TUAS BEFORE PIONEER NORTH EXIT ON 12/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJH1796U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 September 2022 12:13 PM
To: 'Cecilia Lee'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$10,000.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 5:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Hi Hsiao Tong

Please proceed as proposed.

Note: Please settle the matter on **global sum** basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 24 August 2022 9:44 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D203291/C02/SJH6967K/LEEPG**

LKK ref : CC6/CTI22004560/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJH6967K(CHINA TAIPING) / SJH1796U(TP) /OTHERS ON 12/05/2022

We refer to the above matter.

SJZ907D -> SJH6967K(OI) -> SJH1796U(TP) -> SMM2226E

This is a 4 vehicles chain collision whereby our insured was the 3rd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"ADVANCE AUTO GARAGE"** at **\$10,200.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,176.70	\$ 8,800.00
2. Loss of Use (16days x \$150.00)	\$ 2,400.00	\$ 1,400.00 (14days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ -
Total	\$ 23,584.15	<u>\$ 10,200.00</u>

Surveyor recommended 10days for repair + 1PRS + 2Sunday + 1PH(16/05/2022) = 14days.

Market Value	: \$ 14,000.00 (est)
LTA Rebate	: \$ 4,462.00 (est)
Nett Value	: \$ 9,538.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 12 August 2022 10:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Hi Hsiao Tong

We attached herewith email from OI with few scene photos.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 20 July 2022 11:48 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Tuesday, May 17, 2022 3:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Hi Sir/Madam

Attached OI's SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 17 May 2022 3:09 pm

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203291/C04/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203291/C04/SJH6967K/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 17 May 2022 1:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJH 1796U at M/s Advance Auto Garage - Kaki Bukit on 12/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.