

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 July 2022 11:48 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022
Attachments: SJH1796U ESTIMATE_MARKED.pdf; Preliminary Advice_SJH 1796U.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Tuesday, May 17, 2022 3:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D203291/C02/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Hi Sir/Madam

Attached OI's SAS.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 17 May 2022 3:09 pm

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203291/C04/SJH6967K/LEEPG / FW: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D203291/C04/SJH6967K/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 17 May 2022 1:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJH6967K (OI : CTI - TBA) AND SJH1796U (TP : LKK REF - CC6/CTI22004560/Apa3) on 12/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJH 1796U at M/s Advance Auto Garage - Kaki Bukit on 12/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.