

RE: CM: Second opinion - SLB 7253 G ; DOL : 09/09/2018

LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>

Wed 22/6/2022 10:19 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: BAYUSURIA BINTI ZAINAL <bayusuriazainal@lonpac.com>

Lonpac External - Confidential

Dear Denise,

Refer to the above.

Please take note our reference - 17/18/18/VC10/267486

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 22 June, 2022 10:04 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: CM: Second opinion - SLB 7253 G ; DOL : 09/09/2018

Dear Lillian,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 17 May 2022 11:58 am
To: lilliansim@lonpac.com <lilliansim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CM: Second opinion - SLB 7253 G ; DOL : 09/09/2018

Dear Lillian,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>
Sent: Tuesday, 17 May 2022 11:09 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: CM: Second opinion - SLB 7253 G ; DOL : 09/09/2018

Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

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From: LILLIAN SIM BEE LIAN <>
Sent: Tuesday, 17 May, 2022 11:04 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; BAYUSURIA BINTI ZAINAL <bayusuriazainal@lonpac.com>
Subject: CM: Second opinion - SLB 7253 G ; DOL : 09/09/2018

Lonpac External - Confidential

Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,
LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : liliansim@lonpac.com

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