



PEOPLE'S VEHICLE RECOVERY SERVICE

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Tel: 6743 3246 | Fax: 6743 0013

GST Registration No.: M90001895E

E-mail: peoplevehicle@gmail.com

LETTER OF DEMAND

Date: 17/10/2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120
Attn: Motor Claims Department

Your Ref:

Your Vehicle: SMD9303S

Our Vehicle: SKP7000P

Re: Accident involving SMD9303S & SKP7000P on 7/5/2022

We act on behalf of our Client, Vehicle No. SKP7000P on above claim.

COR (as per your appointed surveyor)	:	\$	5,296.50	(incl. GST)
Loss of use (\$\$100 x 6 days)	:	\$	600.00	
LTA Search	:	\$	7.45	
Total	:	\$	5,903.95	

Kindly revert back to us within 3 working days from date of above if you wish to settle with us under direct settlement.
In which on the 4th working day, we will hand this case to our lawyer.

Thank you.

Yours Sincerely,
People's Vehicle Recovery Service

LETTER OF AUTHORITY

Date: 19/05/2022

To:

AIK ASIA PACIFIC INSURANCE PTE LTD

Attn: Motor Claims Department

Your Reference: SMD 9303 S

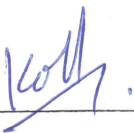
Our Reference: SKP 7000 P

Re: Accident involving Vehicle no. SMD 9303 S and SKP 7000 P on 07/05/2022.

I/We KOH THIAM SOON (XU TIANSHUN) put in place
People's Vehicle Recovery Service so act for me/us with respect to my/our above claim of repair
costs, rental/loss of use for my/our vehicle no. SKP 7000 P.

Kindly issue cheque directly to **People's Vehicle Recovery Service** for the above claim.

Yours Faithfully



Signed By

Name: KOH THIAM SOON (XU TIANSHUN)

~~UEN~~ Last 4 Digit NRIC No.: S797045E

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PEOPLE'S VEHICLE RECOVERY SERVICE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,296.50** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SKP 7000P** that was damaged pursuant to the accident which occurred on **07/05/2022** (date) along **SLIP ROAD BOUNDARY ROAD TO SERANGOON AVE 2** (location) involving vehicle no/s **SMD 9303S**. This is pursuant to the inspection conducted on **11/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KOH THIAM SOON (XU TIANSHUN)** (the third party claimant”) of vehicle no. **SKP 7000P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKP 7000P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of DECEMBER (month) 20 22 (year)

 LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246 / 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16

CHARTIS BUILDING (S) 079120

Attention : Motor Claim Department

Contact : 6419 1826 Fax No. : 6415 3727

Tax Invoice : TT22008

Date : 07/07/2022

Vehicle Num. : SKP 7000 P

Make/Model : TOYOTA ESTIMA

Chassis/Eng# :

Accident Date : 07/05/2022

Claim No. : TP 416-22

Reference : SMD 9303 S

Policy No. : NTUC 5077768814-05

LUMPSUM REPAIR

Amount S\$

4,950.00

SingDollars : Five Thousand Two Hundred Ninety-Six & Cents Fifty Only

E. & O.E.

Total S\$:

4,950.00

GST 7% S\$:

346.50

Amount Due S\$:

5,296.50

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for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice.No Signature Required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 October 2022 12:22 PM
To: YAPKIANHANN@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SMD9303S(AIG) AND SKP7000P AT/ALONG SERANGOON AVE 3 TWDS AMK ON 07/05/2022

YAP KIAN HANN

[By Email Only]

Dear Sir/Madam,

You Ref: SMD9303S

Our Ref: CC6/AIG22004546/Aea3

ACCIDENT INVOLVING SMD9303S(AIG) AND SKP7000P AT/ALONG SERANGOON AVE 3 TWDS AMK ON 07/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKP7000P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 May 2022 17:32	Clm Dtl Modified	Claimant's Name: -> KOK THIAM SOON (XU TIANSHUN). Claimant's ID: -> S7417045E.	[A] HOW MEI KWAN
2	16 May 2022 17:32	Clm Veh Model Changed	(202385) TOYOTA ESTIMA 2.4 (A).	[A] HOW MEI KWAN
3	16 May 2022 17:32	Clm Created	Reg No: SKP7000P. Acct Date: 2022/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Work shop: People's Vehicle Recovery Service (HQ)	[A] HOW MEI KWAN
4	16 May 2022 17:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	16 May 2022 17:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25	[A] HOW MEI KWAN
6	16 May 2022 17:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	16 May 2022 17:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	16 May 2022 17:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	16 May 2022 17:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	16 May 2022 17:32	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	13 Oct 2022 00:06	Clm Registration Modified	Acct Time:16:00:00->14:00:00. Pol No:1800106987->1800106987-02.	[I] AIG OneClaim Integration User
12	21 Oct 2022 09:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Oct 2022 09:01	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Oct 2022 09:01	Clm Dtl Modified	JPJ Reg. Date: -> 2009/09/15.	[A] JOANNE LEE KHANG MIN
15	21 Oct 2022 09:01	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	29 Oct 2022 19:33	Adj Mandate Request	Cur.Req:5896.50:Liability: 100% (BOLA 27) *Quantum: \$5,896.50(all-in). Pls refer to a djuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	08 Nov 2022 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
18	08 Nov 2022 16:06	Adj Mandate Set	Approved:5896.50:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type 

ACTIVITY

[27/05/2022 11:32] HOW MEI KWAN:
OINR - TO SEND 1ST LETTER (VIA EMAIL ONLY)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2792805	16 May 2022 17:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKP7000P	SMD9303S	11.00
2858511	21 Oct 2022 09:01:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP7000P	SMD9303S	11.00

