

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 14 September 2022 8:29 AM
To: MT_Claim_SG
Cc: Admin A
Subject: [SEEK MANDATE] - YOUR REF: 22/22/22/VC05/025766 - LOD - SNE3674T
Attachments: LKK Survey Report & Photos.pdf; TP LOD.pdf

Your ref: **22/22/22/VC05/025766**
Our ref : CC4/LPC22004542/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE1513U(LONPAC) AND SNE3674T(TP) ON 06/05/2022

We refer to the above matter.

We have highlighted to your good office on 15/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. We are of the view that liability is not in our insured driver's favour.

We seek your approval to offer repairer **"MY CAR CONSULTANT PTE LTD"** at **\$5,060.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,602.05	\$ 4,547.50 (\$4,250.00 + 7%GST)
2. Loss of Use (10days x \$150.00)	\$ 1,500.00	\$ 480.00 (8days x \$60.00)
3. LTA/GIA Search Fee	\$ 33.00	\$ 33.00
Total	\$ 12,135.05	<u>\$ 5,060.50</u>

Surveyor recommended 5days for repair + 1Sunday + 1PH(16/05) + 1PRS = 8days .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 26 July 2022 11:54 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin@mycar.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: YOUR REF: 22/22/22/VC05/025766 - LOD - SNE3674T

Hi Li Li,

We acknowledge your email below.

Hi Cecilia,

Kindly assist to follow up the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 25 July 2022 17:09

To: admin@mycar.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: YOUR REF: 22/22/22/VC05/025766 - LOD - SNE3674T

Lonpac External - General

Without Prejudice

Dear Huiqin

Please liaise with LKK Auto Consultants Pte Ltd.

Dear Asher

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

From: Huiqin Tan <admin@mycar.sg>
Sent: Monday, 25 July 2022 3:57 pm
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: YOUR REF: 22/22/22/VC05/025766 - LOD - SNE3674T

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.