

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: GBC332C

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0379/2022/NH Our Ref

16-Feb-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKU 2793 R - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SKU 2793 R**, claimant, **Mr. Low Siew Hon**, please find the related document per attached.

1. A copy of the Original invoice no. 85018291 – S\$ 8,009.02.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 200.00 (S\$ 50.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKU 2793 R

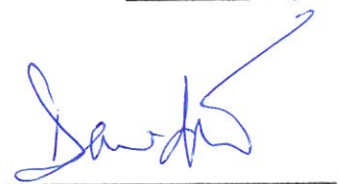
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOW SIEW HON (the third party claimant) of 2C LIMAU GREEN
SINGAPORE 467861 (address), owner of SKU2793R (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKU2793R that was damaged pursuant to the accident which occurred on 10/5/2022
(date) along PIE CHANGI (location) involving vehicle no/s
GBC332C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 15 (day) of 05 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8069.07 (Repair Cost), S\$200.00 (Loss of ~~rental~~ use), S\$2.00 (Disbursement), for vehicle no. SKU2793R that was damaged pursuant to the accident which occurred on 10/5/2022 (date) along PIE CHANGI (location) involving vehicle no/s GBC332C. This is pursuant to the inspection conducted on 18/5/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW SIEW HON ("the third party claimant") of vehicle no. SKU2793R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU2793R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of April (month) 2023 (year)


Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018291 Date : 14/02/2023 Order : SKU2793R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKU2793R (V 26830) Regn Date: 15/07/2015 Mileage: 135991 WIP No.: 23779
Model: Q3 1.4 TFSI S tronic (Design) Chassis: WAUZZZ8U0FR048639 Engine: CZD 206628 Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, REAR BUMPER LOWER SPOILER, REAR LID AND BOTH REAR WHEEL ARCH TRIMS.	2050.00	1.00	2,050.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8U0807067F GRU	COVER-A/P GT Less 020%	1.00	1682.00	1,345.60
X	A8U0807434J GRU	SPOILER Less 020%	1.00	979.00	783.20
X	A8U0807568 KA8	RDIFFUSOR Less 020%	1.00	786.00	628.80
X	A8U0807441G GRU	COVER Less 020%	1.00	47.80	38.24
X	A8U0945095D	TAILLIGHT Less 020%	1.00	512.00	409.60
X	A8D0853419F	PACKING Less 020%	1.00	20.90	16.72
X	A8U0853742 2ZZ	AUDI SIGN Less 020%	1.00	143.50	114.80
X	A8U0853741 2ZZ	INSCRIPTION 'Q3' Less 020%	1.00	103.50	82.80
X	A4H0853737D 2ZZ	INSCRIPTION 'TFSI' Less 020%	1.00	103.50	82.80
X	A8U0853817A GRU	(A) (SK) (5) COVER-01/0 Less 020%	1.00	557.00	445.60
X	A8U0853818A GRU	(A) (SK) COVER-01/06 Less 020%	1.00	557.00	445.60

Parts 4,393.76
Labour 0.00
Sublet 3,022.00
Menus 0.00
Lubricant 0.00



Sub-Total 7,415.76
8% GST 593.26
Grand Total 8,009.02

Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC332C

Date of Accident

10/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/04/2022 - 27/04/2023**

Requested By **LIM KEE SIANG (PREMIUM AU...**

Requested Date **10/05/2022 15:13**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

<STANDARD LETTER> ACCIDENT INVOLVING GBC 332C & SKU 2793R ON
10/05/2022

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Tue 24/5/2022 10:03 AM

To: ERIKLIM@ERIKG.NET <ERIKLIM@ERIKG.NET>

Cc: CHACE.NG.BOON.CHUAN@ERIKG.NET <CHACE.NG.BOON.CHUAN@ERIKG.NET>

Our Ref: CC3/AIG22004540/Aga3

24 MAY 2022

ERIKG PTE LTD

DRIVER: NG BOON CHUAN (HUANG WENQUAN)

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 332C & SKU 2793R ON 10/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SKU 2793R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com%7C\]](mailto:CeciliaChong@lkkauto.com%7C)CeciliaChong@lkkauto.com | FAX:
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 May 2022 17:38	Clm Dtl Modified	Claimant's Name: -> LOW SIEW HON. Claimant's ID: -> S0154749F.	[A] HOW MEI KWAN
2	15 May 2022 17:38	Clm Veh Model Changed	(203438) AUDI Q3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	15 May 2022 17:38	Clm Created	Reg No: SKU2793R. Acct Date: 2022/05/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	15 May 2022 17:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 May 2022 17:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25	[A] HOW MEI KWAN
6	15 May 2022 17:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 May 2022 17:38	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	15 May 2022 17:38	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	15 May 2022 17:38	Label Added	(23):Express.	[A] HOW MEI KWAN
10	15 May 2022 17:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	09 Mar 2023 11:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	09 Mar 2023 11:00	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	09 Mar 2023 11:00	Clm Dtl Modified	JPJ Reg. Date: -> 2015/07/15.	[A] JOANNE LEE KHANG MIN
14	09 Mar 2023 11:00	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	20 Mar 2023 16:39	Adj Mandate Request	Cur.Req:8211.02: Liability: 100% (B27) *Quantum: \$8,211.02 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	29 Mar 2023 10:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25. Mandate Remarks: please proceed with settlement @ \$8,211.02 [COR-\$8009.02 LOU-\$200 LTA-\$2] *subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	29 Mar 2023 10:39	Adj Mandate Set	Approved:8211.02:please proceed with settlement @ \$8,211.02 [COR-\$8009.02 LOU-\$200 LTA-\$2] *subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2793835	18 May 2022 22:33:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKU2793R	GBC332C	11.00
2928804	09 Mar 2023 11:00:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKU2793R	GBC332C	11.00

