## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 23 May 2022 5:05 PM **To:** 'SIMONLLOYD86@GMAIL.COM'

Subject: Claim Notification - ACCIDENT INVOLVING SLH 7495A(AIG) AND FBM 4156R

AT/ALONG ULU PANDAN ROAD ON 28/04/2022

23 May 2022

## ALICIA CHUA MING LEE MRS ALICIA LLOYD

[By Email Only]

Driver: SIMON VAUGHAN LLOYD

Dear Sir/Madam,

You Ref: SLH7495A

Our Ref: CC6/AIG22004536/Gpa3

ACCIDENT INVOLVING SLH 7495A(AIG) AND FBM 4156R AT/ALONG ULU PANDAN ROAD ON 28/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBM4156R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

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