

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

2/11/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMK1871J (1141) Your Ref : -

Dear Sir,

VEHICLE # : SMK1871J
ACCIDENT INVOLVING : SMK1871J & SNB1509S ALONG WOODLANDS AVE 6 JUNCTION ON
13/5/22

COST OF REPAIR	\$4,109.20	(As agreed)
LOSS OF USE	\$960.00	{5 work days + 2 weekends + 1 day prs} x \$120
LTA & GIA SEARCH	\$38.45	

COST OF REPAIR ADD GST 7% \$287.64

TOTAL \$5,395.29

Five Thousand Three Hundred Ninety-Five Singapore Dollars and
Twenty-Nine Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

 **Ryder Auto Pte Ltd**

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 13/5/2022 INVOLVING SMK1871J SNB1509S

ALONG / AT

WOODLANDS AVE 6 JUNCTION

I/We TOH SIEW LOON (NRIC No. S1627357J)

of BLK 732 WOODLANDS CIRCLE #11-77 S(730732)

1. The owner of motor vehicle no. SMK1871J hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 13/5/2022


Signature of owner

(Company's stamp – if any)


Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,000.00 (Global Sum) for vehicle no. SMK 1871J that was damaged pursuant to the accident which occurred on 13/05/2022 (date) along WOODLANDS AVE 6 JUNCTION (location) involving vehicle no/s SNB 1509S.

This is pursuant to the inspection conducted on 17/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TOH SIEW LOON (the third party claimant") of vehicle no. SMK 1871J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 1871J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of June (month) 2023 (year)



Signed by appointed surveyor

Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

My execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

2/11/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SMK1871J (1141) Your Ref : -

Dear Sir,

VEHICLE # : SMK1871J
ACCIDENT INVOLVING : SMK1871J & SNB1509S ALONG WOODLANDS AVE 6 JUNCTION ON
13/5/22

COST OF REPAIR \$4,109.20 (As agreed)

COST OF REPAIR ADD GST 7% \$287.64

TOTAL \$4,396.84

Four Thousand Three Hundred Ninety-Six Singapore Dollars and
Eighty-Four Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

 Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





Thank You!

You have completed this transaction.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 May 2022 / 14:56:10

Receipt Date/Time : 13 May 2022 / 14:56:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220513-002492

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SNB1509S As at 13 May 2022/13:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SNB1509S Enquiry Fee 20220513145551294563	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			-0.04
	Total Amount Payable			7.45
	Paid By e67zpcq4		Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Save as PDF

OK →



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - TOH SIEW
LOON

Invoice Number
GR-2022-001858

Invoice Issue Date
25 May 2022

Invoice Due Date
01 Jun 2022

Total Amount (\$\$) 28.97
Total GST 7.00% (\$\$) 2.03
Total Amount Incl. of GST (\$\$) 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	24/05/2022,13/05/2022,SMK1871J,SNB1509S	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

***This is a computer generated document.
No signature is required.***

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Sunday, 22 May 2022 13:59
To: JIMYONG2020@GMAIL.COM
Subject: ACCIDENT INVOLVING SNB 1509S AND SMK 1871J ON 13/05/2022

Our Ref: CC4/AIG22004535/ea3

22 May 2022

JIMYONG PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SNB 1509S AND SMK 1871J ON 13/05/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2022 23:04	Clim Dtl Modified	Claimant's Name: -> TOH SIEW LOON,. Claimant's ID: -> SXXXX357J.	[A] HOW MEI KWAN
2	14 May 2022 23:04	Clim Veh Model Changed	(206200) MAZDA 6 2.0 SEDAN STANDARD 2WD (A).	[A] HOW MEI KWAN
3	14 May 2022 23:04	Clim Created	Reg No: SMK1871J. Acct Date: 2022/05/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 May 2022 23:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 May 2022 23:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25	[A] HOW MEI KWAN
6	14 May 2022 23:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 May 2022 23:04	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 May 2022 23:04	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 May 2022 23:04	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 May 2022 23:04	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	18 May 2022 22:54	Clim Registration Modified	Acct Time:00:00:00->14:00:00.	[I] AIG OneClaim Integration User
12	20 May 2022 16:37	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
13	20 May 2022 16:49	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
14	23 May 2022 09:05	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
15	12 Sep 2022 13:50	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
16	26 May 2023 17:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	26 May 2023 17:05	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	26 May 2023 17:05	Clim Dtl Modified	JPJ Reg. Date: -> 2019/03/29.	[A] JOANNE LEE KHANG MIN
19	26 May 2023 17:05	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	31 May 2023 12:24	Adj Mandate Request	Cur.Req:5135.29:Liability: 100%(B27) *Quantum: \$5,135.29(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
21	01 Jun 2023 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/25. Mandate Remarks: Approved, to settle not exceeding \$5,135.29 subj to submission of all supporting docs	[I] Tam, Ivan-WK
22	01 Jun 2023 16:18	Adj Mandate Set	Approved:5135.29:Approved, to settle not exceeding \$5,135.29 subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From  Date To  Audit Type 

ACTIVITY

[22/05/2022 13:55] Asher Sng Rong Yi:
Letter sent to oi via email.
[22/05/2022 13:55] Asher Sng Rong Yi:
FILE REVIEW: 100% B:27 OID REAR ENDED TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2792774	14 May 2022 23:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK1871J	SNB1509S	11.00
2970685	26 May 2023 17:05:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK1871J	SNB1509S	11.00