## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 3 November 2022 11:11 AM

To: Sherini Pillai

**Subject:** [SEEK MANDATE] - MFL2022D0002309

**Attachments:** PO to Misubishi Japan.pdf; Shipping docs from Japan.pdf; Parts Reached

Warehouse.pdf; Goods Received Notes.pdf

Dear Sherini,

We refer to the above matter.

For LOU, third party rejected our offer at 8days and counter propose 29days due to waiting for spare parts. Please refer below the chronological order of repair for your easy reference.

Date:		Remarks:	Days (Claimed by 3rd party)	Days (Proposed to revise offer)
9/6/2022	Thursday	LKK conducted survey.	1	1
10/6/2022	Friday	Wksp open job card and check parts.	1	
11/6/2022	Saturday	Off	1	
12/6/2022	Sunday	Off	1	
13/6/2022	Monday	Ordered parts from Japan Pls refer to "PO to Mitsubishi Japan" & "Shipping docs from Japan".	1	1
14/6/2022	Tuesday	Waiting Parts	1	1
15/6/2022	Wednesday	Waiting Parts	1	1
16/6/2022	Thursday	Waiting Parts	1	1
17/6/2022	Friday	Waiting Parts	1	1
18/6/2022	Saturday	Waiting Parts	1	1
19/6/2022	Sunday	Waiting Parts	1	1
20/6/2022	Monday	Waiting Parts	1	1
21/6/2022	Tuesday	Parts reached C & C WarehousePls refer to "Parts Reached Warehouse".	1	1
22/6/2022	Wednesday	Parts sent to workshop Pls refer to "Goods Received Notes".	1	1
23/6/2022	Thursday	Start repair. Day 1	1	1
24/6/2022	Friday	Repair Day 2.	1	1
25/6/2022	Saturday	Off	1	1
26/6/2022	Sunday	Off	1	1
27/6/2022	Monday	Repair Day 3.	1	1
28/6/2022 - 08/07/2022		Rectification mechanical issues	10	
		Total	29	16

For an amicable settlement, we would like to seek mandate to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,647.91
2. Loss of Use (16days x \$60.00)	\$ 960.00
3. LTA Search Fee	\$ 7.45
TOTAL	\$ 7,615.36

Please let us have your have further mandate in Merimen after reviewing.

Thank you.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \textbf{Case Handler}$ 

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email:  $\underline{\text{chewht@lkkauto.com}}$  |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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