

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 13 May 2022 3:27 PM
To: 'Jacqueline Tan'
Cc: assignments@lkkauto.com; 'SUR'
Subject: RE: SNM22D203285/C02/YP1203U/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

Dear Jacqueline,

Thank you for the assignment.

Repairer arrange survey on 17.05.2022.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 13 May 2022 2:45 PM
To: Eileen Chua <ahlimmc@singnet.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM22D203285/C02/YP1203U/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

WITHOUT PREJUDICE

Dear Eileen,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Friday, 13 May 2022 2:11 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM22D203285/C02/YP1203U/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We choose [Kenneth Kong \(LKK\)](#) to survey the vehicle.
[Please kindly arrange survey asap.](#)

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170

From: [Jacqueline Tan](#)

Sent: Friday, May 13, 2022 12:21 PM

To: <mailto:ahlimmc@singnet.com.sg>

Subject: RE: SNM22D203285/C02/YP1203U/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

Without Prejudice

Our reference: **SNM22D203285/C02/YP1203U/TANCHC**

Your reference: **SLL3997Z**

Dear Sirs,

ACCIDENT INVOLVING YP1203U & SLL3997Z ON 11/05/2022

We refer to your email of 13/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 13 May 2022 12:14 pm

To: 'ahlimmc@singnet.com.sg' <ahlimmc@singnet.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203285/C02/YP1203U/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLL3997Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Friday, 13 May 2022 12:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ARRANGE SURVEY - YOUR INSURED YP1203U DOA: 11/05/2022 & OUR CLIENT SLL3997Z

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,

Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170