

## Yan (LKK Auto)

---

**From:** Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Friday, 13 May 2022 2:38 PM  
**To:** 'Henry, Irene James'; 'assignments@lkkauto.com'; 'SUR'  
**Subject:** RE: SOM[PO REF:CMTD2201643/RE: Notice to inspect our clients' vehicle SNE3675R - Accident involving SNE3675R and SJZ8114Y (SOMPO) on 11.05.2022

Dear Irene

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yan (LKK Auto) <admin-d@lkkauto.com>

**Sent:** Friday, 13 May 2022 2:08 PM

**To:** 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

**Subject:** RE: SOM[PO REF:CMTD2201643/RE: Notice to inspect our clients' vehicle SNE3675R - Accident involving SNE3675R and SJZ8114Y (SOMPO) on 11.05.2022

Dear Irene,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Sent:** Friday, 13 May 2022 1:31 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** FW: SOM[PO REF:CMTD2201643/RE: Notice to inspect our clients' vehicle SNE3675R - Accident involving SNE3675R and SJZ8114Y (SOMPO) on 11.05.2022

Dear LKK AUTO CONSULTANTS,

Please assign surveyor Adrian Ling to conduct motor survey of the mentioned vehicle.

**Note: \* Currently working from home.**

Best Regards

**Irene Henry**

Claims Division

D: 6322 4618 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** [kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg) <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>

**Sent:** Friday, May 13, 2022 1:00 PM

**To:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Kang Car (yahoo) <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>

**Subject:** Re: SOM[PO REF:CMTD2201643/RE: Notice to inspect our clients' vehicle SNE3675R - Accident involving SNE3675R and SJZ8114Y (SOMPO) on 11.05.2022

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

WITHOUT PREJUDICE

Dear Sir/Madam,

Thank you for the email.

Please appoint **LKK Auto Consultants , Adrian Ling** to conduct the PRI on our client's vehicle.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071

On Fri May 13 2022 12:27:35 GMT+0800 (Singapore Standard Time) Henry, Irene James  
<[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)> wrote:  
----- Original Message -----  
Our Reference: CMTD2201643/AGC  
Your Reference: SNE3675R

Without Prejudice

Date: 13.05.2022

Attention:

**KANG CAR REPAIRERS PTE LTD**

Dear Sirs,

ACCIDENT INVOLVING SJZ 8114Y & SNE 3675R ON 11.05.2022

We refer to your Notice of Accident via email dated 13.05.2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 6329 5327/ [agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		<b>Adrian Ling</b>	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	
6	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Note: \* Currently working from home.

Best Regards  
Irene Henry  
Claims Division

**D**

: 6322 4618 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:**

This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:**

[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg) <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>

**Sent:** Friday, May 13, 2022 12:08 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Kang Car (yahoo) <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Notice to inspect our clients' vehicle SNE3675R - Accident involving SNE3675R and SJZ8114Y (SOMPO) on 11.05.2022

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

Our clients' motor vehicle no: SNE3675R that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle SJZ8114Y, we hereby give you notice to inspect our clients' damaged motor vehicle at our premises/workshop. If your presentative/surveyor does not inspect our clients' damaged motor vehicle within the next two(2) days, we shall proceed to repair our clients' damaged motor vehicle without any further notice and our clients will thereafter look to you/your insured for the repair costs. This is without prejudice to our clients' claim for damages, loss of use and incidental loss.

We enclose herewith our estimate cost of repairs and our clients' accident report for your reference.

Please let us have your list of 10 panel surveyors for our consideration.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071