

YEO XUE WEI DAWSON

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 31-5-2022

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

Singapore 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMU 1214 D AND SKU 7885 B  
ALONG THOMSON RD TURNING ONTO PIE ON 07-05-2022

I / We, the owner of Vehicle No. SMU 1214 D which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |        |                                |   |                  |
|--------|--------------------------------|---|------------------|
| 1.     | Costs of repair                | - | \$4440.50        |
| 2.     | Loss-of-Use/Rental fees 9 DAYS | - | \$900.00         |
| 3.     | Police / GIA report / LTA fees | - | \$2.00           |
| 4.     | Surveyor report fees           | - |                  |
| 5.     | Others                         | - |                  |
| Total: |                                |   | <u>\$5342.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,





## LETTER OF AUTHORITY

ACCIDENT INVOLVING SMU 1214 D AND SKU 7885 B

ALONG THOMSON RD TURNING ONTO PIE

ON 07-05-2022

BY THE LETTER OF AUTHORITY, I / We, YEO XUE WEI JASON

NRIC NO. S8521932 D The owner of Vehicle No. SMU 1214 D

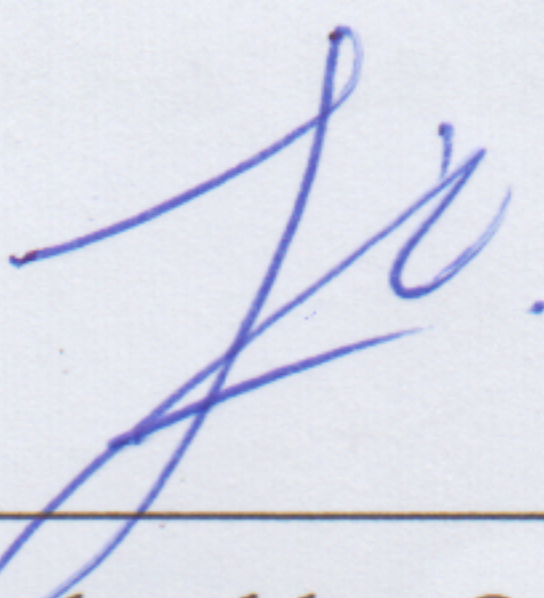
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 07 (day) 05 (month) 2022 (year)

  
\_\_\_\_\_  
Acknowledged by Owner  
(company stamp if applicable)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00223672101 Claim No : SNM22D203176/C02/SKU7885B/TANKL

Claimant : YEO XUE WEI DANSON

Amount : **S\$5,242.50**  
SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED FORTY TWO AND  
CENTS FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMU1214D

Insured Vehicle No. : SKU7885B

Date of Loss : 07/05/2022

Place of Accident : JUNCTION OF PIE EXIT TO THOMSON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIEW LIH SZE

Driver Name : LIEW LIH SZE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,440.50
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	800.00
(4) GIA/ <del>Police Reports/</del> <del>Investigation Results/</del> Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>5,242.50</b>
	=====	

---

Claimant Name : Danson Yeo

NRIC No : S8521932D

Signature : 

Date : 1/3/23



# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16296

Vehicle Insured : SKU7885B  
Accident Date : 07-May-2022

Date : 23-May-2022

Our Ref : 022078 (CHINA) / CHAN

PAGE : 1

YEO XUE WEI DANSON  
BLK 7 THOMSON LANE  
#31-05  
Singapore 297725

FINAL REPAIR COST FOR V/W TOURAN SMU1214D

To supply spare parts

To check and adjust wheel alignment

To remove & renew n/s fender glass

To apply undersealing

To remove roof lining, front and  
rear seats, trim board and carpet

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

	4,150.00
Add 7% GST :	290.50

Total :	S\$ 4,440.50
---------	--------------

Singapore Dollars Four Thousand Four Hundred  
and Forty and Cents Fifty Only



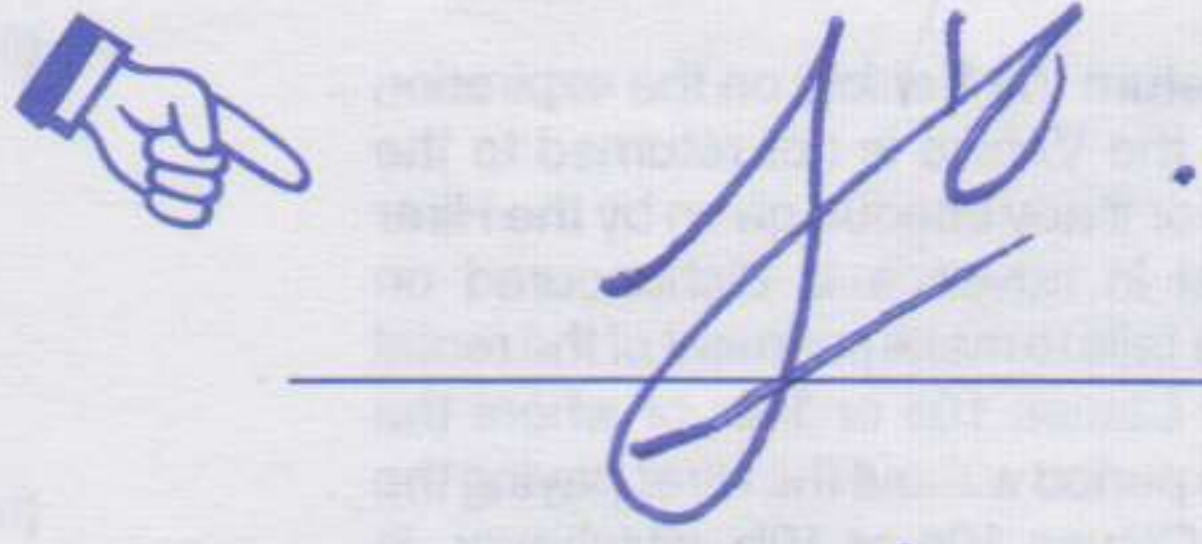
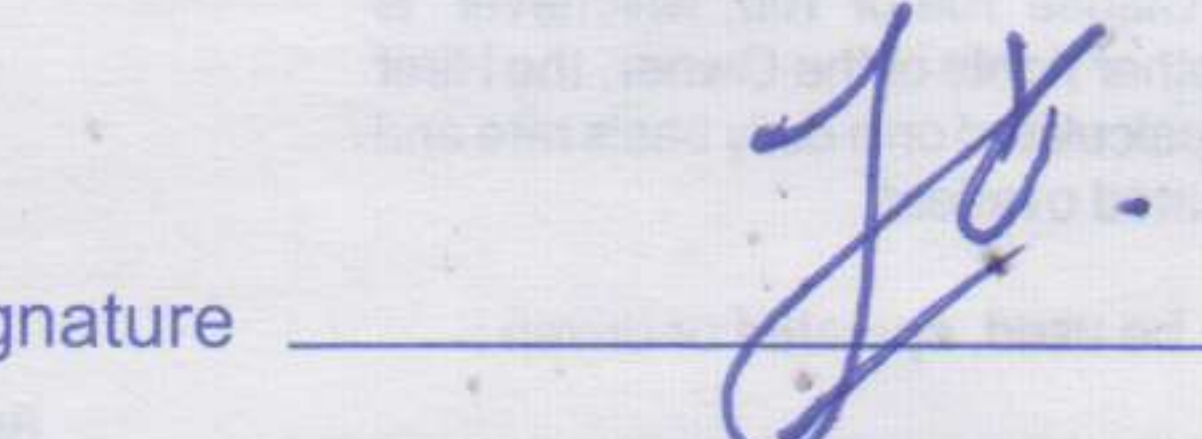
# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,  
SINGAPORE 575636. TEL: 6453 1473  
REGN. NO.: 53013461J

VRA NO:

17537

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No:	Mileage Out:
Hirer: YEO XUE WEI		STM1125C	23713
NRIC / Passport No: S85129320	Date of Birth: 25-07-1988	Make & Model: 70407A ALTIS	Auto / Manual Group: <input checked="" type="radio"/> Auto <input type="radio"/> Manual
Address: BLK 7 THOMSON CANE #31-05 S 297725		OUT : Date 12-5-2022	OUT : Time 4.10 p.m
Driving Licence No: _____	Pass Date: _____	Replace Veh No: _____	Mileage Out: _____
Contact Number: _____		OUT : Date _____	OUT : Time _____
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver: GOH SHIANH YI, JONNA		Daily 9 @ \$100/- per day	900.00
NRIC / Passport No: S8716230C	Date of Birth: 07-06-1987	Weekly @ \$ _____ per week	
Address: AS ABOVE		Monthly @ \$ _____ per month	
Driving Licence No: _____	Pass Date: 21-3-2011	Hours @ \$ _____ per hour	
Contact Number: 9820 1776		Others @ \$ _____	
		SUB-TOTAL \$ 900.00	
<b>Terms &amp; Conditions</b>		<b>PETROL LEVEL</b>	
<b>ADDITIONAL S\$3000.00 EXCESS</b>			
<b>For Hirer / Driver</b>			
Age 23 years old & below.			
Age 70 years old & above.			
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - <b>S\$3,500.00</b>			
<b>REMARKS</b>		<b>IMPORTANT! FOR SINGAPORE USE ONLY</b>	
SMU 1214D		Excess Liability : <b>S\$2,500.00</b>	
		Malaysia Excess (With Prior Consent) : <b>NOT ALLOWED</b>	
		Hirer's Signature 	
		Addition Driver's Signature 	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
21-05-22	3.50pm	24005		



# HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H22168**

## CUSTOMER

YEO XUE WEI  
C/O ALAN'S UNITED AUTO PTE LTD  
BLK 7 SIN MING IND. ESTATE  
SECTOR C, #01-76  
SINGAPORE 575642.  
ATTN: MR. ALAN KHONG

DATE : 30.05.2022

REF.NO : ---

TERM : CASH

## RENTAL FEES FOR :-

s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SFM 1125C	17537	SMU 1214D	9	\$ 100.00	\$ 900.00
		***	*****	***		

TOTAL : \$ **900.00**

## PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL  
BANK TRANSFER: DBS 015-900828-2  
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

  
HUI SHOON CAR RENTAL



## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKU7885B

Date of Accident

07/05/2022



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 26/11/2021 - 25/11/2022

Requested By ..... KHONG SHI JIE (ALAN'S UNITE...

Requested Date ..... 09/05/2022 10:45

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Saturday, 21 May 2022 12:10 PM  
**To:** TZEHAUWLEW@GMAIL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SKU 7885B & SMU 1214D ON 07/05/2022  
**Attachments:** TP VIDEO.mp4

Our Ref: CC6/CTI22004514/Kga3

21 MAY 2022

**LIEW LIH SZE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKU 7885B & SMU 1214D ON 07/05/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## EzLyna (LKKAUTO)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 18 January 2023 12:10 pm  
**To:** EzLyna (LKKAUTO); Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - SNM22D203176/C02/TANKL) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022

### Without Prejudice

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$5,342.50(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, 23 November 2022 1:37 pm  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022



**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**URGENT ! REMINDER !**

Dear Kah Leong,

This was my ex-colleague Ms Cecilia's case (forwarded to you on 06.07.2022). Kindly revert with your approval soon. Thank you.

Your ref : **SNM22D203176**

Our ref : CC6/CTI22004514/Kga3

**ACCIDENT INVOLVING SKU 7885B (OI) & SMU 1214D (TP) ON 07.05.2022**

We refer to the above matter.

It is a BOLA S15 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ALAN'S UNITED AUTO PTE LTD**" at **\$5,342.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,183.81	\$4,440.50
2. Loss of Rental (9days x \$100.00)	\$ 900.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$10,085.81	<b><u>\$ 5,342.50</u></b>

**\*\*06 days recommendation for repair + 1PRS + 1PH + 1SUNDAY = 9 DAYS**

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/06/2022 is only for mandate purpose.

**For your approval/instruction please.**

---

**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 6 July 2022 3:39 pm

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022

Your ref : **SNM22D203176**



Our ref : CC6/CTI22004514/Kga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKU 7885B (OI) & SMU 1214D (TP) ON 07.05.2022**

We refer to the above matter.

It is a BOLA S15 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ALAN'S UNITED AUTO PTE LTD**" at **\$5,342.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,183.81	\$4,440.50
2. Loss of Rental (9days x \$100.00)	\$ 900.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$10,085.81	<b><u>\$ 5,342.50</u></b>

**\*\*06 days recommendation for repair + 1PRS + 1PH + 1SUNDAY = 9 DAYS**

Enclosed here with all the relevant documents for your perusal.

**Kindly note that this inspection report dated 27/06/2022 is only for mandate purpose.**



For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 18 May 2022 4:45 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022

Dear Mei Kwan,

Password is LKK12345

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*