

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 18 May, 2022 4:45 PM
To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022
Attachments: OI SAS.7z

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before and claims settlement.

Thank you.

Note: Password will be send in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, May 13, 2022 3:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: O/R: SNM22D203176/C02/SKU7885B/TANKL / FW: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D203176/C02/SKU7885B/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 13 May 2022 3:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU7885B (OI : CTI - TBA) and SMU1214D (TP : LKK REF - CC6/CTI22004514/Kga3) on 07/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 1214D at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted