

Veron Chen (LKKAUTO)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Saturday, 13 May 2023 12:01 AM
To: Veron Chen (LKKAUTO)
Cc: Celine Fong (LKKAUTO); Huey Yon (LKKAUTO); Taufikh (LKKAUTO); Irfan (LKK Auto); Adrian Ling (LKKAUTO)
Subject: Re: BIFROST - Pending Finalization (as of 11/05/2023)-SKV 5128L (DOA: 7/5/2022)

WITHOUT PREJUDICE

Dear Veron,

We accept the finalized amount of **LS \$5500/ 7 DAYS** of repair for Vehicle number: **SKV 5128 L** (DOA: 07/05/2022)
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Thu, 11 May 2023 at 09:59, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Ivie,

"Without Prejudice"

We will be advising our Principal a cost of repair of LS \$5500 with 7 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Thursday, May 11, 2023 1:34 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Edward Lim (LKK Auto) <edwardlim@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Irfan (LKK Auto) <irfan@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: BIFROST - Pending Finalization (as of 11/05/2023)

WITHOUT PREJUDICE

Dear all,

We refer to our bulk list of aging cases that are waiting for your action. We really appreciate seeing movement in some of the cases already. There are still quite a number on the list (plus newer ones) that we hope to be finalized as soon as possible. A status of "No update" means that we have sent the finalization request but have not received any type of response since then. Please let us know if there are any issues and kindly **respond to the respective email** chains unique to every case for better traceability.

Thank you for your assistance!

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 11/05/2023
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021	No update
SKV5128L	08/12/2021	Income Insurance	Teow Guan	12/05/2022	We will respond to you.
SCY8789M	26/12/2021	HSBC	Teow Guan	04/01/2022	No update
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	We countered on 22 Nov 2022
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	No update
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	We will respond to you.
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	No update
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	We will respond to you.

SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	We will respond to you.
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	We have responded to your request for documents.
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	We will respond to you.
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	No update
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	No update
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	No update
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	No update
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022	No update
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022	No update
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022	No update
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022	No update
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022	No update
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	No update
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	No update
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022	No update
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	No update
SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022	No update
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022	No update
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022	No update
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022	No update
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022	No update
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022	No update
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022	No update
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022	No update
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022	No update

SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022	No update
SKR1880U	26/10/2022	India International Insurance	Taufikh	01/11/2022	No update
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	We will respond to you.
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022	No update
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022	No update
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022	No update
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022	No update
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022	No update
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022	No update
SNJ110Y	16/11/2022	India International Insurance	Taufikh	18/11/2022	No update
SLD432Z	18/11/2022	China Taiping Insurance	Taufikh	22/11/2022	No update
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022	No update
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022	We will respond to you.
GX5176J	28/11/2022	India International Insurance	Taufikh	30/11/2022	No update
SLR7149Y	06/12/2022	China Taiping Insurance	Taufikh	09/12/2022	We will respond to you.
SLM7228D	07/12/2022	China Taiping Insurance	Taufikh	09/12/2022	No update
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022	No update
SGD8688J	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022	We will respond to you.
SNE8766D	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022	No update
SJS7342Z	08/12/2022	China Taiping Insurance	Taufikh	14/12/2022	We will respond to you.
SMS4808G	11/12/2022	China Taiping Insurance	Taufikh	13/12/2022	No update
SGK5633A	19/12/2022	India International Insurance	Taufikh	21/12/2022	No update
SJN510C	24/12/2022	India International Insurance	Taufikh	06/01/2023	No update
SFZ2286X	27/12/2022	India International Insurance	Taufikh	03/01/2023	No update

New!

SKN2954E	11/02/2023	China Taiping Insurance	Irfan	16/02/2023	No update
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SMU5708U	08/01/2023	China Taiping Insurance	Irfan	23/02/2023	No update
SLQ2397K	22/09/2022	China Taiping Insurance	Taufikh	10/02/2023	No update
SMZ4929D	02/02/2023	Ergo Insurance	Irfan	02/03/2023	No update

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Ivie

Motor Claims Department

BIFROST AUTO PTE LTD