

Yan (LKK Auto)

From: Jess Toh <jess.toh@income.com.sg>
Sent: Friday, 13 May 2022 9:02 AM
To: assignments@lkkauto.com
Subject: RE: Accident involving SKV 5128 L & GBG 707 J on 07/05/2022 (PRE-REPAIR SURVEY REQUEST)

Classification: *Restricted*

Dear LKK

Please follow up on this case.

S/N	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Additional Remarks	OIV	DOA	OIC
1	MT/1171555-001	SKV5128L	BIFROST AUTO PTE LTD	8 KAKI BUKIT AVE 4 #01-49 PREMIER @ KAKI BUKIT SINGAPORE 415875	DENNIS TING / 93855409		GBG707J	7/5/2021	Helena T

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Thursday, 12 May 2022 10:46 AM
To: MTCL@income.com.sg
Cc: Claims Dept <claims_rar@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>
Subject: Re: Accident involving SKV 5128 L & GBG 707 J on 07/05/2022 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May i confirm if you have passed this case to LKK to survey?

Because LKK surveyor came down yesterday to survey this vehicle, and is in the **mid of repair now**

This vehicle have 2 claims against NTUC

1) Front damage (Surveyed by LKK , but today LKK inform me that the assignment havent get to them yet)

DOA : 07/05/2022

3P : GBG 707 J

2) REAR damage (Assignment received by LKK)

DOA : 08/12/2021

3P : SLG 2663 U

Thank you.

Please advise .

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 9 May 2022 at 16:39, MTCL@income.com.sg <mtcl@income.com.sg> wrote:

Classification: *Restricted*

Hi

We have registered the claim.

Our reference number: MT/1171555 001

Claim Officer: Helena Tan

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you.

* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at mtcl@income.com.sg so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.

Best regards

Jamaliah Hashim

Operations, Motor & Personal Lines



From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, 9 May 2022 10:33 AM
To: MTCL@income.com.sg; MTSurvey <MTSurvey@income.com.sg>
Cc: Claims Dept <claims_rar@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>
Subject: Accident involving SKV 5128 L & GBG 707 J on 07/05/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, GOH ZHANG WEI to notify you of the aforesaid accident involving our client's vehicle SKV5128L and your insured's vehicle GBG707J on 07/05/2022 at 1930HRS along KIM KEAT FLYOVER TOA PAYOH

This serves as a **NOTICE** that we are claiming against GBG707J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: assessment_ra1@bifrostauto.com

VEH IN (Date & Time) : 09/05/2022

PRS ARRANGEMENT (Date & Time) : 10/05/2022 after 0930hrs

Vehicle to be surveyed :	SKV 5128 L
Income Insured Vehicle :	GBG 707 J
Date of Accident :	07/05/2022
Date of Survey :	10/05/2022
Name of Workshop :	BIFROST AUTO
Address of Survey Location :	8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875
Name of Contact Person :	DENNIS TING
Contact Number :	93855409
Any Undercarriage involved :	NOT SURE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.