

Denise Tay (LKKAuto)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Wednesday, 1 June 2022 4:54 PM
To: Jacqueline Tan
Cc: SUR; assignments; Bryan Ang (LKKAuto)
Subject: Re: SNE6843C - China OD - DOA: 08/05/2022 - Vehicle Repair Authorization (CTP Ref: SNM22D203156/C01/SNE6843C/TANCHC)

Good afternoon,

Noted on this, we will proceed @ \$58k before GST and Excess

Thanks!
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **
** w.e.f 20th November 2017, we have changed our email address! **

On Wed, 1 Jun 2022 at 16:47, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Dear Raymond,

As a gesture of goodwill, we shall allow repairs of SNE6843C at your workshop, **M/s Vin's Auto Pte Ltd** and undertake to repair the vehicle at **S\$58,000.00 before Section I Excess of S\$500.00 & GST, if applicable**, subject to:

1. We **shall not be liable** for further claims, if any, during and after the repairs of SNE6843C arising out of this accident;
2. We **shall not be liable for the Towing fees** from M/s Premium Automobiles Pte Ltd to your workshop.
3. Our appointed shall **re-inspect** the vehicle **after dismantle and after repair**.

Please contact our surveyor to survey before and after repair.

Please do not treat this decision as a precedent case.

Aside to LKK, please assist to follow up and liaise with **Vin's Auto Pte Ltd.**

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: VAUG Claims <claims@vinsautogroup.com.sg>

Sent: Tuesday, 31 May 2022 12:03 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: Re: SNE6843C - China OD - DOA: 08/05/2022 - Vehicle Repair Authorization

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

We are able to repair the vehicle @ \$59k with lump sum basis before excess and GST

Thanks!

Best Regards

Raymond Teo



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160 Sin Ming Drive

Singapore 575722

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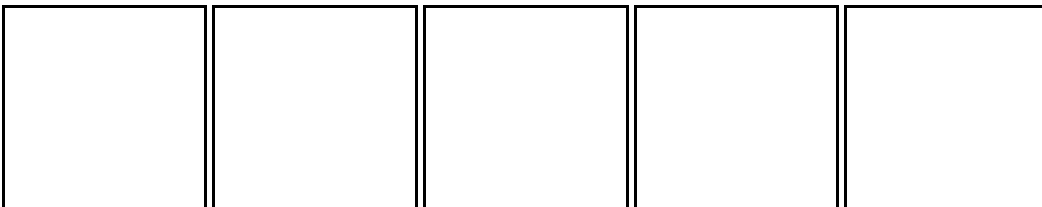
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** w.e.f 20th November 2017, we have changed our email address! **

On Tue, 31 May 2022 at 11:09, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Hi Raymond,

Please refer to our email enclosed.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: VAuG Claims <claims@vinsautogroup.com.sg>

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To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

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Subject: SNE6843C - China OD - DOA: 08/05/2022 - Vehicle Repair Authorization

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Good morning,

Can you advise what's the update for this case?

Can we have the authorization to repair the vehicle?

We are able to repair within the repair limit

Thanks!

Best Regards

Raymond Teo



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160 Sin Ming Drive

Singapore 575722

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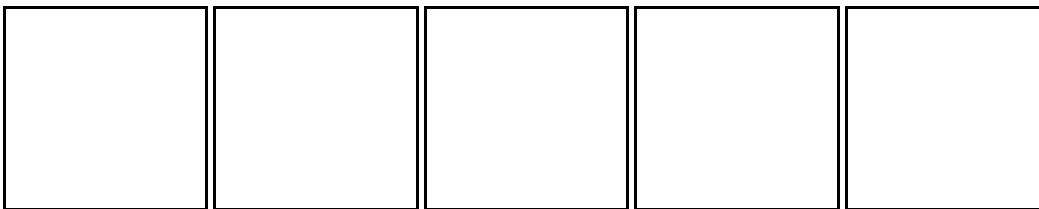
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