

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 January 2023 8:22 AM
To: Gnoh, Pau Loong
Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompso Insured: YN4839B

Without Prejudice

Dear Sirs,

We have checked with our principal and we regret to inform you that we are unable to accept your offer. Please be informed that the material of MID vehicle is harder/stronger than the common commercial vehicle. Therefore, the repair works need 2 hours.

Please review and let us have your revise offer.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Friday, 15 July 2022 4:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompso Insured: YN4839B

Without Prejudice

Dear Hsiao Tong,

With reference to your email below, we note that the damage is not serious but only the bent bar. We have clarified with our surveyor and the repair should only take 1 hour.



As such, for an amicable settlement and without admission of liability, we are prepared to settle your/your client's claim as follows:-

- Cost of Repair : \$ 79.81 (\$ 79.81 X 1 hr)
- LTA : \$ 2.00

Total : \$ 81.81

Please confirm acceptance.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Friday, July 15, 2022 2:50 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

Dear Sir/Mdm,

Thank you for your email.

We will direct your e-mail to the officer-in-charge, **Mr Gnoh, Pau Loong**, for his attention.

Dear Pau Loong,

For your attention and necessary action please.

Best Regards

Raba'ah Mohd Ali

Claims Division

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>**Sent:** Friday, July 15, 2022 10:45 AM**To:** claimsreport <claimsreport@sompo.com.sg>**Subject:** Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

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Your Ref: To be advised
LKK Ref: CC2/MIDA22004505/p

Without Prejudice

M/s Sompo Insurance Singapore Pte. Ltd.

Dear Sirs,

ACCIDENT INVOLVING MID20933 & YN4839B ON 04/05/2022

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 159.62
2. Insurer search Fee	\$ 2.00
TOTAL	<u>\$ 161.62</u>

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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