

Hsiao Tong (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Monday, 20 March 2023 1:24 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B
Attachments: pre-signed dv.pdf

Dear Ms Chew,

Thank you for your email and we enclose the Discharge Voucher for the agreed settlement at \$ 122/- all in, for your client perusal.

Please return the original signed DV and with the copy of the Authorisation To Act by email and advise who should this payment sum be pay to ? , thank you.

Best Regards
Mr Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 20, 2023 9:57 AM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

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WITHOUT PREJUDICE

Dear Sirs,

Thank you for your email.

We accept your offer.

Please let us have DV.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Wednesday, January 18, 2023 5:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

Without Prejudice

Dear Hsiao Tong,

With reference to your email below, purely to amicable settle and without admission of liability, we are prepared to meet halfway at the global sum \$ 122/- all in.

Please confirm acceptance.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, January 18, 2023 8:22 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo

Insured: YN4839B

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Without Prejudice

Dear Sirs,

We have checked with our principal and we regret to inform you that we are unable to accept your offer. Please be informed that the material of MID vehicle is harder/stronger than the common commercial vehicle. Therefore, the repair works need 2 hours.

Please review and let us have your revise offer.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Friday, 15 July 2022 4:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo

Insured: YN4839B

Without Prejudice

Dear Hsiao Tong,

With reference to your email below, we note that the damage is not serious but only the bent bar. We have clarified with our surveyor and the repair should only take 1 hour.



As such, for an amicable settlement and without admission of liability, we are prepared to settle your/your client's claim as follows:-

- Cost of Repair : \$ 79.81 (\$ 79.81 X 1 hr)
- LTA : \$ 2.00

Total : \$ 81.81

Please confirm acceptance.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Friday, July 15, 2022 2:50 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Claim No. CMTD2201516/GPL; RE: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

Dear Sir/Mdm,

Thank you for your email.

We will direct your e-mail to the officer-in-charge, **Mr Gnoh, Pau Loong**, for his attention.

Dear Pau Loong,

For your attention and necessary action please.

Best Regards
Raba'ah Mohd Ali
Claims Division



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, July 15, 2022 10:45 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Recovery Claim For MID20933 // DOA: 04/05/2022 // Sompo Insured: YN4839B

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Your Ref: To be advised

Without Prejudice

LKK Ref: CC2/MIDA22004505/p

M/s Sompo Insurance Singapore Pte. Ltd.

Dear Sirs,

ACCIDENT INVOLVING MID20933 & YN4839B ON 04/05/2022

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	\$ 159.62
2. Insurer search Fee	\$ 2.00
TOTAL	<u>\$ 161.62</u>

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to “PS DEFENCE” within the next 14 days from this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)