

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 13 May 2022 2:58 PM
To: Admin-D (LKKAUTO); 'AutoInsure (Claims)'; SUR; assignments
Subject: RE: OUR REF: M4961 SLS28D DOA: 08/05/2022 OD CASE DESKTOP SURVEY
Attachments: SLS 28D Desktop Survey marking.pdf

Dear Siew,

As instructed by our client, please proceed to repair the **insured vehicle SLS 28D, part by part repair (Excess NIL)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 12 May 2022 1:38 PM
To: 'AutoInsure (Claims)' <claims01@autoinsure.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: M4961 SLS28D DOA: 08/05/2022 OD CASE DESKTOP SURVEY

Dear Siew,

Received with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>

Sent: Thursday, 12 May 2022 12:04 PM

To: Catherine Hp LKk Surveryor <assignments@lkkauto.com>

Subject: OUR REF: M4961 SLS28D DOA: 08/05/2022 OD CASE DESKTOP SURVEY

WITHOUT PREJUDICE

Dear Yan,

As per our earlier conversation, kindly refer to our GIA report, physical estimate & accident damaged photos as attached.

Please let us have your marking estimate soon.

On a separate note, please let us have your authorized repair confirmation and/or approval for the above OD case in your next reply.

Thank You.

Best Regards,

MH Siew

Estimator

M: (65) 9352 1129

T: (65) 3157 2631

E: claims01@autoinsure.com.sg

Main Branch | Branch West | Branch East

Auto Insure Pte Ltd (Biz:201437380M)
6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

e: enquiry@autoinsure.com.sg

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