

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 6 December 2022 4:38 PM
To: Adeline Chng; SUR
Cc: Claims Dept of CTI; Bryan Ang (LKKAUTO)
Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIHING), DOA: 12/05/2022

Dear Adeline,

According to our surveyor,

1) All these parts is it confirm unable to source from local?

Ans: Yes.

2) Will all these parts affect safety if third party continue to drive using back old parts/temporary parts?

Ans: Not all but the vehicle cannot travel on the road without taillamps and owner will not drive without the seat belt tensioner, which involve safety issue.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 1 December 2022 4:51 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIHING), DOA: 12/05/2022

Dear Adeline,
Thank you for the email.

Dear Kenneth,
Kindly assist CS/CTI22004496/Kqy3q2.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 4:24 PM
To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA

TAIPING), DOA: 12/05/2022

Importance: High

Dear Kenneth

We refer to the above matter.

Attached herewith the parts ordered that delay shipped from oversea.

Please advise us on below:-

- 1) All these parts is it confirm unable to source from local?
- 2) Will all these parts affect safety if third party continue to drive using back old parts/temporary parts?

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, May 12, 2022 3:33 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

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Dear Adeline,

Thank you for the assignment.

Repairer arrange on 13.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 12 May 2022 3:20 PM

To: Ary Chua <ary.chua@ow.sg>; assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

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Thank you.

Adeline Chng

Claims Department

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From: Ary Chua <ary.chua@ow.sg>
Sent: Thursday, 12 May 2022 3:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

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Dear Adeline Chng,
We Choose 7. Kenneth Kong (LKK) to survey our car SNC8405G.
Kindly arrange on 13/05/2022@09.00am car survey at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.
Best regards

Ary Chua

Motor Claims Admin Officer

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA/ERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 159148

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

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Tel: +65 6484 0010

Tel: +65 6481 1522

Fax: +65 6472 2112

Fax: +65 6481 1000

Fax: +65 6481 1011

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 12 May 2022 12:47 pm
To: Ary Chua <ary.chua@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: SNM22D203264/C02/GBB7280C/CHNGPW / FW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022
Without Prejudice, Save as to Costs

Our reference: **SNM22D203264 C02/ GBB7280C /Chngpw**
Your reference: **SNC8405G**

Dear Sirs

ACCIDENT INVOLVING GBB7280C & SNC8405G ON 12/05/2022

We refer to your email of 12/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 12 May 2022 12:00 PM

To: 'ary.chua@ow.sg' <ary.chua@ow.sg>; 'mohamed.nashik@ow.sg' <mohamed.nashik@ow.sg>; 'kaitlyn.chio@ow.sg' <kaitlyn.chio@ow.sg>; 'joseph@ow.sg' <joseph@ow.sg>; 'karkit.ngai@ow.sg' <karkit.ngai@ow.sg>; 'tingan.ling@ow.sg' <tingan.ling@ow.sg>; 'victor.seng@ow.sg' <victor.seng@ow.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203264/C02/GBB7280C/CHNGPW / FW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SNC8405G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Ary Chua <ary.chua@ow.sg>

Sent: Thursday, 12 May 2022 11:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Joseph Low <joseph@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: PRI – SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

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OPTIMARKZ[®] PTE. LTD.

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