

## Yan (LKK Auto)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 12 May 2022 3:20 PM  
**To:** Ary Chua; assignments; 'SUR'  
**Cc:** Mohamed Nashik; Kaitlyn Chio; Ling Ting An; Ngai Kar Kit; Joseph Low; Victor Seng  
**Subject:** RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Ary Chua <ary.chua@ow.sg>  
**Sent:** Thursday, 12 May 2022 3:10 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Mohamed Nashik <mohamed.nashik@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

**Subject:** RE: SNM22D203264/C02/GBB7280C/CHNGPW: PRI – SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPIING), DOA: 12/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline Chng,

We Choose 7. Kenneth Kong (LKK) to survey our car SNC8405G.

Kindly arrange on [13/05/2022@09.00am](mailto:13/05/2022@09.00am) car survey at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA/ERKZ PTE. LTD.**

Head Office: 8 Kung Chong Road Singapore 159143

Branch: QA Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 0010

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1003

Fax: (+65) 6481 1011

**From:** Adeline Chng <[adeline.chng@sg.cntaiiping.com](mailto:adeline.chng@sg.cntaiiping.com)>

**Sent:** Thursday, 12 May 2022 12:47 pm

**To:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** RE: SNM22D203264/C02/GBB7280C/CHNGPW / FW: PRI – SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPIING), DOA: 12/05/2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D203264 C02/ GBB7280C /Chngpw**

Your reference: SNC8405G

Dear Sirs

**ACCIDENT INVOLVING GBB7280C & SNC8405G ON 12/05/2022**

We refer to your email of 12/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 12 May 2022 12:00 PM

**To:** 'ary.chua@ow.sg' <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; 'mohamed.nashik@ow.sg' <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; 'kaitlyn.chio@ow.sg' <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; 'joseph@ow.sg' <[joseph@ow.sg](mailto:joseph@ow.sg)>; 'karkit.ngai@ow.sg' <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; 'tingan.ling@ow.sg' <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; 'victor.seng@ow.sg' <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203264/C02/GBB7280C/CHNGPW / FW: PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SNC8405G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城

Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>

**Sent:** Thursday, 12 May 2022 11:37 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** PRI - SNC8405G CLAIMING AGAINST GBB7280C (CHINA TAIPING), DOA: 12/05/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best regards

**Ary Chua**

Motor Claims Admin Officer

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head Office:** 8 Kung Chong Road Singapore 159143

**Branch:** QA Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

**Tel:** (+65) 6472 1313

**Tel:** (+65) 6484 0010

**Tel:** (+65) 6481 1522

**Fax:** (+65) 6472 2112

**Fax:** (+65) 6481 1003

**Fax:** (+65) 6481 1011