Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 12 May 2022 10:47 AM

To: 'lara@avalonlaw.sq'; 'john@avalonlaw.sq'; SUR; assignments

Subject: RE: SNM22D203190/C02/GBH8999A/TANCHC / FW: REQUEST PRE-REPAIR

INSPECTION, 2022,0417,PDPI.JK - ACCIDENT INVOLVING SKX2463C & GBH8999A ON

5/5/2022 AT ABOUT 1445 HOURS ALONG ADAM ROAD

WITHOUT PREJUDICE SAVE AS TO COST

Dear Sir/Madam,

As we do not hear from you to date, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

We will appoint LKK for the PRS on WP.

Dear LKK,

Please arrange conduct the PRS.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jacqueline Tan

Sent: Tuesday, 10 May 2022 4:29 PM

To: 'lara@avalonlaw.sg' <lara@avalonlaw.sg>; 'john@avalonlaw.sg' <john@avalonlaw.sg>

Subject: RE: SNM22D203190/C02/GBH8999A/TANCHC / FW: REQUEST PRE-REPAIR INSPECTION. 2022.0417.PDPI.JK - ACCIDENT

INVOLVING SKX2463C & GBH8999A ON 5/5/2022 AT ABOUT 1445 HOURS ALONG ADAM ROAD

Without Prejudice

Our reference: SNM22D203190/C02/GBH8999A/TANCHC

Your reference: 2022.0417.PDPI.JKcl

Dear Sirs,

ACCIDENT INVOLVING GBH8999A & SKX2463C ON 05/05/2022

We refer to your email of 10/05/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Tuesday, 10 May 2022 4:24 pm

To: 'lara@avalonlaw.sg' < lara@avalonlaw.sg; 'john@avalonlaw.sg' < john@avalonlaw.sg; Jacqueline Tan

<jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203190/C02/GBH8999A/TANCHC / FW: REQUEST PRE-REPAIR INSPECTION. 2022.0417.PDPI.JK - ACCIDENT

INVOLVING SKX2463C & GBH8999A ON 5/5/2022 AT ABOUT 1445 HOURS ALONG ADAM ROAD

Without Prejudice Save as to costs

Dear Jacqueline,

Please conduct PRS for SKX2463C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: lara@avalonlaw.sg

Sent: Tuesday, 10 May 2022 3:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: john@avalonlaw.sg

Subject: REQUEST PRE-REPAIR INSPECTION. 2022.0417.PDPI.JK - ACCIDENT INVOLVING SKX2463C & GBH8999A ON 5/5/2022 AT ABOUT 1445 HOURS ALONG ADAM ROAD

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Your Ref: GBH8999A

Our Ref: 2022.0417.PDPI.JKcl

Dear Sirs,

NOTICE OF ACCIDENT

Pre-action protocol for non-injury cases occurring on or after 1 April 2016 ("Protocol")

- 1. We are instructed by our client, **TOH KENG HENG** to notify you of the abovesaid accident. A copy of our client's Accident Statement (SKX2463C) is attached for your attention.
- 2. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair his vehicle, please let us know within 2 working days of your receipt of this Notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.
- 3. Please be informed that the said vehicle can be inspected at:

Name : M/s Lim Motor Pte Ltd Address : 160 Sin Ming Drive,

#05-20 Sin Ming Autocity,

Singapore 575722.

Contact Person : Mr. Peter Lim

Telephone : 9766 7543(HP)/ 6552 7761 (Office)

4.All of our client's rights are hereby reserved.

Best Regards,

Ng Zhen Qi, Lara

Legal Executive

for & on behalf of Mr John Koh

Avalon Law Corporation

Avalon Law Corporation Havelock II, 2 Havelock Road, #05-21 Singapore 059763

Mobile: +65 9008 3740

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