## Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Tuesday, 31 May, 2022 12:15 PM

To: Mei Kwan (LKKAuto)

Claims Dept of CTI; Hsiao Tong (LKKAuto); Admin A

## [Strictly Confidential]

Password Bg4-\*7Hy

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | I WeChat: 太平狮城 Taiping SG

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From: Chee So Chow

**Sent:** Tuesday, May 31, 2022 12:13 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM22D203217/C02/GBF5321K/CHEESC / FW: Direct Settlement - Accident Involving GBF5321K (OI : CTI - TBA) and GBD7937G (TP : LKK REF - CC6/CTI22004486/Kpa3) on 09/05/2022

[Strictly Confidential]

Hi All

We attached herewith our insured's GIA report as requested for claim purpose.

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# Chee So Chow Claims Department

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Wednesday, May 25, 2022 6:07 PM

To: Chee So Chow < sochow.chee@sg.cntaiping.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM22D203217/C02/GBF5321K/CHEESC / FW: Direct Settlement - Accident Involving GBF5321K (OI: CTI - TBA) and GBD7937G (TP: LKK REF - CC6/CTI22004486/Kpa3) on 09/05/2022

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Thursday, 12 May, 2022 5:42 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong

(LKKAuto) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D203217/C02/GBF5321K/CHEESC / FW: Direct Settlement - Accident Involving GBF5321K (OI: CTI - TBA) and GBD7937G (TP: LKK REF - CC6/CTI22004486/Kpa3) on 09/05/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D203217/C02/GBF5321K/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Thursday, 12 May 2022 5:28 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com"> ; Hsiao Tong (LKKAuto) < a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: Direct Settlement - Accident Involving GBF5321K (OI: CTI - TBA) and GBD7937G (TP: LKK

REF - CC6/CTI22004486/Kpa3) on 09/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBD 7937G at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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