

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 12 May 2022 2:19 PM
To: admin@mycar.sg; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SPAM-LOW: RE: SNM22D203206/C02/SLK8445Y/LEEPG / FW: OUR REF: SND655Z
YOUR REF: SLK8445Y PRE REPAIR INSPECTION FOR SND655Z
Attachments: SC1R225A0008_10-05-2022_185227.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Thursday, 12 May 2022 1:11 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SPAM-LOW: RE: SNM22D203206/C02/SLK8445Y/LEEPG / FW: OUR REF: SND655Z YOUR REF: SLK8445Y PRE REPAIR INSPECTION FOR SND655Z

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WITHOUT PREJUDICE

Dear Sirs,

Please appoint LKK for survey.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,
Huiqin
General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Cecilia Lee" <cecilia.lee@sg.cntaiping.com>
Sent: 5/12/22 12:29 PM
To: "'admin@mycar.sg'" <admin@mycar.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SPAM-LOW: RE: SNM22D203206/Co2/SLK8445Y/LEEPG / FW: OUR REF: SND655Z YOUR REF: SLK8445Y PRE REPAIR INSPECTION FOR SND655Z

Without Prejudice

Our reference: SNM22D203206/C02/SLK8445Y/LEEPG

Your reference: SLK8445Y

Dear Sirs,

We refer to your email of 12/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 12 May 2022 12:24 PM
To: 'admin@mycar.sg' <admin@mycar.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D203206/Co2/SLK8445Y/LEEPG / FW: OUR REF: SND655Z YOUR REF: SLK8445Y PRE REPAIR INSPECTION FOR SND655Z

Without Prejudice

Dear Cecilia,

Please conduct PRS for SND655Z.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Thursday, 12 May 2022 12:13 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SND655Z YOUR REF: SLK8445Y PRE REPAIR INSPECTION FOR SND655Z

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SND655Z

YOUR REF: SLK8445Y

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SND655Z

ACCIDENT INVOLVING SND655Z AND SLK8445Y

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attentio

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

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