

## Hsiao Tong (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Friday, 3 June 2022 4:47 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 7/5/2022 involving SHB 5105T & SJJ 5330T (AIG's insured)  
Our Ref: TAX/05/22/2020  
**Attachments:** 1043\_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$400.00
Loss of Rental	\$245.00 ( 3.5 days x \$70.00 )
Loss of Income	\$210.00 ( 3.5 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$862.00</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



Date: 9.5.2022

Our Ref. No.:

## Letter of Authorisation

I, LIM SENG CHONG (NRIC No.: [REDACTED])  
registered hirer / ~~relief driver~~ / taxi share driver of Strides taxi registration number  
CHB 5105T hereby authorise **Strides Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and SJJ 5330T happened on slip road  
along Ang Mo Kio Ave 3 07052022; 12pm 11:45 am  
(the "Accident") on my behalf, including but not limited to instituting and any  
claims or proceedings against such party or parties (as AutoSvs deems fit in its  
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,  
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,  
resolve and settle any proceeding or claim arising out of the accidents, including  
but not limited to doing any act or executing any document or signing the  
Discharge Voucher on my behalf as may be required.

Name : LIM SENG CHONG Signature: [Signature]

NRIC No. : ..

Tel No. : ..

Address : ..  
.....  
.....

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5105T (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5105T that was damaged pursuant to the accident which occurred on 07/05/2022 (date) along SLIP ROAD FROM ANG MO KIO AVE 3 TOWARDS CITY (location) involving vehicle no/s SJJ 5330T ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of August (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$760.00** (Global Sum) for vehicle no. **SHB 5105T** that was damaged pursuant to the accident which occurred on **07/05/2022** (date) along **SLIP ROAD FROM ANG MO KIO AVE 3 TOWARDS CITY** (location) involving vehicle no/s **SJJ 5330T**.

This is pursuant to the inspection conducted on **10/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5105T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5105T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of August (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220500402  
Date : 25.05.2022  
Vehicle No. : SHB5105T  
Your Ref No. : TAX/05/22/2020  
Our Ref No. : 24114865  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	400.00
GRAND TOTAL					\$ 400.00

Remark :

Make/Model : PRIUS4  
Accident Date : 07.05.2022

### Payment Instructions

By Cheque: Crossed and made payable to "Strides  
Automotive Services Pte. Ltd." with invoice no. indicated on  
the reverse side. No receipt will be issued unless requested.

### By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (May 27, 2022 15:15 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

**STRIDES**

TAXI

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/05/22/2020

From: Strides Taxi Pte Ltd

Date: 17<sup>th</sup> May 2022

**ACCIDENT ON 7/5/2022 INVOLVING SHB 5105T & SJJ 5330T ALONG SLIP RD FROM ANG MO KIO AVE 3 TOWARDS CITY**

This is to confirm that the daily rental rate for SHB 5105T is \$70.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## Laid Up Report

Accident Start Date : 01/04/2022

Date Generated : 17/05/2022

Accident End Date : 17/05/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/22/2020	SHB5105T	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24114865	09/05/2022 1:31 PM	13/05/2022 9:04 AM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	09 May 2022 / 16:23:06	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SJJ5330T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220509162306756531

Search Date / Time: 07 May 2022 11:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 31 May 2022 4:42 PM  
**To:** kokmeiheng5330@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJJ 5330T(AIG) AND SHB 5105T AT/ALONG CTE TWDS CITY ON 07/05/2022  
**Attachments:** AIG - OI LETTER OF AUTHORISATION\_owner.docx

31 May 2022

**Koh Mei Heng** [By Email Only]  
Driver: Chong Lai Yeng

Dear Sir/Madam,

**You Ref: SJJ5330T**  
**Our Ref: CC3/AIG22004481/Kpa3**  
**ACCIDENT INVOLVING SJJ 5330T(AIG) AND SHB 5105T AT/ALONG CTE TWDS CITY ON 07/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB5105T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Kindly assist to let us have a copy of authorization letter for our necessary action. Attached is a copy of template for your easy reference.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 May 2022 16:20	<b>Clim Dtl Modified</b>	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	12 May 2022 16:20	<b>Clim Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	12 May 2022 16:20	<b>Clim Created</b>	Reg No: SHB5105T. Acct Date: 2022/05/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Lt d (Woodlands)	[A] HOW MEI KWAN
4	12 May 2022 16:20	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 May 2022 16:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/24	[A] HOW MEI KWAN
6	12 May 2022 16:20	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 May 2022 16:20	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 May 2022 16:20	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	12 May 2022 16:21	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	12 May 2022 16:21	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	06 Jun 2022 11:30	<b>Clim Registration Modified</b>	Acct Time:11:00:00->11:45:00. Pol No:2100095990->2100095990-13.	[I] AIG OneClaim Integration User
12	28 Jun 2022 15:59	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
13	28 Jun 2022 15:59	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
14	28 Jun 2022 15:59	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/19.	[A] Elaine Kuan Hwa Meen
15	28 Jun 2022 15:59	<b>Clim Details Notified</b>		[A] Elaine Kuan Hwa Meen
16	01 Jul 2022 14:07	<b>Adj Mandate Request</b>	Cur.Req:767.00:Liability: 100%(B27) *Quantum: (a)COR: \$400.00 + (b)LOR(3days x \$70.00): \$210.00 + (c)LOI(3days x \$50):\$150 +(d)Search fee: \$7.00 = Total: \$767.00 *2 recommendation repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
17	02 Aug 2022 11:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/24. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
18	02 Aug 2022 11:22	<b>Adj Mandate Set</b>	Approved:767.00:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From     Date To     Audit Type  

### ACTIVITY

[02/08/2022 14:56] CHEW HSIAO TONG:  
Called OI Mdm Kok. Updated her that the COR is \$400 + LOR& LOI, total final claim amount is around \$800.00. She noted & will let insurer to SAB.  
[31/05/2022 16:43] CHEW HSIAO TONG:  
Called OI Mdm Kok. Confirm accident. OID is her friend and authorise to drive the car. Will let insurer to handle the matter.  
[27/05/2022 11:48] HOW MEI KWAN:  
OINR - TO SEND 1ST LETTER (VIA EMAIL ONLY)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2792170	12 May 2022 16:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB5105T	SJJ5330T	11.00
2809930	28 Jun 2022 15:59:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5105T	SJJ5330T	11.00

