

Hsiao Tong (LKKAUTO)

From: Mei Heng Kok <kokmeiheng5330@gmail.com>
Sent: Friday, 3 June 2022 9:38 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Claim Notification - ACCIDENT INVOLVING SJJ 5330T(AIG) AND SHB 5105TAT/ALONG CTE TWDS CITY ON 07/05/2022
Attachments: Authorisation Letter for LKK.pdf

Dear Ms Chew Hsiao Tong

Attached is the Letter of Authorisation duly signed by me for your necessary action (your email of 31 May refers).

I would like to reiterate that the damage to the taxi was very minor and your staff has actually seen, on the day we came to your office, that there was hardly any damage on my car, please do your best to negotiate the amount for settlement of the third-party claim.

Thank you and best regards

Kok Mei Heng
Owner of SJJ5330T

Sent from [Mail](#) for Windows 10

From: [Hsiao Tong \(LKKAUTO\)](#)
Sent: Tuesday, 31 May 2022 4:42 PM
To: kokmeiheng5330@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJJ 5330T(AIG) AND SHB 5105TAT/ALONG CTE TWDS CITY ON 07/05/2022

31 May 2022

Koh Mei Heng [By Email Only]
Driver: Chong Lai Yeng

Dear Sir/Madam,

You Ref: SJJ5330T
Our Ref: CC3/AIG22004481/Kpa3
ACCIDENT INVOLVING SJJ 5330T(AIG) AND SHB 5105T AT/ALONG CTE TWDS CITY ON 07/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB5105T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Kindly assist to let us have a copy of authorization letter for our necessary action. Attached is a copy of template for your easy reference.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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