Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, May 16, 2022 8:58 AM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Asher Sng (LKKAuto); Admin A

Subject: RE: our veh SML1560B, your veh YM6871Z on 10/05/2022 *** LKK REF:

CC4/LPC22004478/Eea3

Attachments: TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, May 12, 2022 1:19 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: our veh SML1560B, your veh YM6871Z on 10/05/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 12 May 2022 10:27 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: our veh SML1560B, your veh YM6871Z on 10/05/2022

Importance: High

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please revert to survey and revert on liability.

Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Coco Lu Ting (coco. lu@cyclecarriage.com.sg)

Sent: Thursday, 12 May 2022 10:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; KENNY LIM CHING GHEE

<<u>kennylim@lonpac.com</u>>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: our veh SML1560B, your veh YM6871Z on 10/05/2022

Importance: High

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Please arrange survey for our customer car today. car is in workshop already. We choose LKK.

Best regards

Coco Lu Ting

Executive – Customer Service Claim Division Operations Body & Paint Centre 209 Pandan Gardens Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: PGLJ06 < PGLJ06@cyclecarriage.com.sg > Sent: Thursday, 12 May 2022 10:41 am

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: scan to email

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