

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 22 November 2022 4:57 PM
To: 'GERALD POH WEE BIN'
Cc: Admin A
Subject: RE:[SEEK MANDATE] our veh SML1560B, your veh YM6871Z on 10/05/2022 *** LKK
REF: CC4/LPC22004478/Eea3
Attachments: LKK Surveyor Report & Photos.pdf; Shipping Document SML1560B.pdf; LDO
SML1560B-Kia Stonic-DOA=10.05.2022.pdf; BREAKDOWN OF NUMBER DAYS.xlsx

Dear Gerald,

Your Ref: TBA

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING YM6871Z AND SML1560B ON 10/05/2022

We have highlighted to your good office on 12/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured change lane and making left turn & hit onto TP which is travelling on own lane (BOLA 15 applicable).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 22,803.00	\$ 18,981.80
2. Loss of Rental (29 days x \$128.40)	\$ 3,723.60	\$ 1,712.00 (16 days x \$100 with GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,528.60	<u>\$ 20,695.80</u>

**7 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 07.09.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 16 May 2022 8:58 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: our veh SML1560B, your veh YM6871Z on 10/05/2022 *** LKK REF: CC4/LPC22004478/Eea3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Thursday, May 12, 2022 1:19 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: our veh SML1560B, your veh YM6871Z on 10/05/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 12 May 2022 10:27 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: our veh SML1560B, your veh YM6871Z on 10/05/2022

Importance: High

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

Please revert to survey and revert on liability.

Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Thursday, 12 May 2022 10:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: our veh SML1560B, your veh YM6871Z on 10/05/2022

Importance: High

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Please arrange survey for our customer car today. car is in workshop already. We choose LKK.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, 12 May 2022 10:41 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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