

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, May 23, 2022 1:38 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Admin A
Subject: RE: FW: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022 *** LKK
REF: CC4/LPC22004473/Rea3
Attachments: LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 May 2022 4:27 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022

Lonpac External - General

Our Ref : 21/22/22/VC00/025787

Dear Yan,

Attached copy of insured's report for onward transmission to the case handler.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 12 May 2022 2:26 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 13.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 May 2022 2:09 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022

Lonpac External - General

Dear Meng Yan,

FYNA, insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Accord Claims (AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, 12 May 2022 1:56 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022

Dear Gerald,

Kindly assist arrange Mr Steve Chen (LKK) as above mentioned.

Thank you.

Kind regards,
Celia Lai
Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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On Thu, May 12, 2022 at 1:33 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Celia

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Accord Claims (AV) <avclaims@mycarworkshop.com.sg>

Sent: Thursday, 12 May 2022 12:47 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: PRS -Accident Involving SMP8851U & YP9278B(Your Ref) On 10.5.2022

Dear Officer In Charge,

Kindly arrange survey as mentioned above and please provide us with a 10 surveyor name list.

We would like to check to have your insured make an accident report.

Thank you!

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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