

DATE : 15-Jun-22

LOD Ref No : PI/22/0001/1077M

Our Ref No : SKZ3976Y

Your Ref No: SJP8770E

Dear Sir/Mdm,

**Accident Involving SKZ3976Y AND SJP8770E ALONG KPE towards city on 5.5.2022**

Please refer to the above mentioned accident.

We are writing in on the behalf of **Lee Hwee Leong** the registered owner of motor vehicle number **SKZ3976Y** which was involved in the above accident.

We are instructed that the above accident caused solely and completely by the negligence of your insured's vehicle number plate **SJP8770E**

As a result of which, our client have suffered loss and expenses.

We are instructed by our client to claim for :

1)	Lumpsum repair cost	\$	5,300.00
2)	Loss of use ( 6 days x \$ 120)*include PH & weekend	\$	720.00

**Total Amount :**

**\$ 6,020.00**

We enclosed hereby the following documents for your consideration :

- ( A ) Proforma Invoice
- ( B ) Letter of Authority
- ( C ) LOD
- ( D ) GIA report / Photocopy IC
- ( E ) Police report

*Shawn*

Shawn Gan

Office: 67479138

Email : claim@maxmotors.com.sg

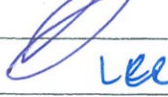


## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SKZ3976Y AND SJP 8770E  
AT/ALONG KPE towards city  
ON 5 DAY 5 MONTH 22 YEAR

- a) I/We, the owner of vehicle no. SKZ 3976Y hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 5 day 5 month 22 year

Signature :   
Name : Lee Hwee Leng  
NRIC : S7421154B  
Address : Blk 36 Anchorvale  
Lane #12-31 S'pore  
544592



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00077052201 Claim No : SNM22D203056/C02/SJP8770E/CHEESC

Claimant : LEE HWEE LEONG

Amount : S\$5,600.00  
SINGAPORE DOLLARS FIVE THOUSAND SIX HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKZ3976Y  
Insured Vehicle No. : SJP8770E

Date of Loss : 05/05/2022  
Place of Accident : KPE TWDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOH CHEE LIN  
Driver Name : KOH CHEE LIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,300.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	300.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 5,600.00

Claimant Name : LEE HWEE LEONG

NRIC No : S7421154B

Signature : 

Date : 21/2/23



**MAX MOTORS**  
1 Kaki Bukit, Ave 6, #01-98  
Autobay @ Kaki Bukit  
Singapore 417883  
Reg No: 53196198B

## TAX INVOICE

Customer name: Mr Lee Hwee Leong  
Vehicle number: SKZ3976Y  
Vehicle Type: Honda Vezel

PI-22-0001-1077M  
Date: 15 June 2022

	DESCRIPTION	QTY	UNIT PRICE	TOTAL PRICE (SGD)
1	Lump sum repair cost *As agree with yr. surveyor			\$ 5,300.00
			<b>TOTAL</b>	<b>\$5,300.00</b>

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 22 August 2022 11:49 AM  
**To:** kcljk009@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJP 8770E(CHINA TAIPING) AND SKZ 3976Y AT/ALONG KPE (LEADING TO TUNNEL) ON 05/05/2022

22 Aug 2022

KOH CHEE LIN

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SJP8770E**

**Our Ref: CC6/CTI22004458/Apa3q2**

**ACCIDENT INVOLVING SJP 8770E(CHINA TAIPING) AND SKZ 3976Y AT/ALONG KPE (LEADING TO TUNNEL) ON 05/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKZ3976Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - OUR REF: SNM22D203056/C02/SJP8770E/CHEESC & YOUR REF: PI/22/0001/1077M, SKZ3976Y TPP LOD ACKNOWLEDGEMENT

Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Fri 23/12/2022 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Hsiao Tong,

Please proceed as proposed.

LOU start offers from \$50/day onward.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, 23 December 2022 4:23 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [SEEK MANDATE] - OUR REF: SNM22D203056/C02/SJP8770E/CHEESC & YOUR REF: PI/22/0001/1077M, SKZ3976Y TPP LOD ACKNOWLEDGEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D203056/C02/SJP8770E**

LKK ref : CC6/CTI22004458/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJP8770E(CHINA TAIPING) AND SKZ3976Y(TP) ON 05/05/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"MAX MOTORS"** at **\$5,660.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,502.72	\$ 5,300.00
2. Loss of Use (6days x \$120.00)	\$ 720.00	\$ 360.00 (6days x \$60.00)
<b>Total</b>	<b>\$ 17,222.72</b>	<b><u>\$ 5,660.00</u></b>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 23 December 2022 4:14 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: OUR REF: SNM22D203056/C02/SJP8770E/CHEESC & YOUR REF: PI/22/0001/1077M, SKZ3976Y  
TPP LOD ACKNOWLEDGEMENT

Hi Hsiao Tong,

As requested.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI

**Sent:** Monday, 27 June 2022 1:57 pm

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; 'claim@maxmotors.com.sg'

<[claim@maxmotors.com.sg](mailto:claim@maxmotors.com.sg)>

**Subject:** OUR REF: SNM22D203056/C02/SJP8770E/CHEESC & YOUR REF: PI/22/0001/1077M, SKZ3976Y TPP  
LOD ACKNOWLEDGEMENT

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Sir / Madam

We acknowledge receiving letter of demand dated 15<sup>th</sup> June 2022 with enclosures on 15<sup>th</sup> June 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.



Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

**From:** MaxMotors <[claim@maxmotors.com.sg](mailto:claim@maxmotors.com.sg)>

**Sent:** Wednesday, June 15, 2022 4:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** Re:O/R: SNM22D203056/C02/SJP8770E/CHEESC / RE: Our Veh: SKZ3976Y Your Veh: SJP8770E

DOA:5/5/2022 Arrangement for PRI

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Please refer to attachment for this case LOD. LS repair cost is agree by your surveyor.

Thank you and have a nice day!

Best Regards,

Shawn Gan

Admin Executive

Tel: 6747 9138

**MAX MOTORS**

1 KAKI BUKIT AVE 6

#01-98 AUTOBAY@KAKI BUKIT

SINGAPORE 417883

----- Original -----

**From:** "claimsdept" <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>;

**Date:** Mon, May 9, 2022 12:10 PM

**To:** "MaxMotors" <[claim@maxmotors.com.sg](mailto:claim@maxmotors.com.sg)>; "Chee So Chow" <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>;

**Cc:** "Lin Wei" <[linwei@maxmotors.com.sg](mailto:linwei@maxmotors.com.sg)>;

**Subject:** O/R: SNM22D203056/C02/SJP8770E/CHEESC / RE: Our Veh: SKZ3976Y Your Veh: SJP8770E DOA:5/5/2022 Arrangement for PRI

**Without Prejudice**

Dear So Chow,

Please conduct PRS for SKZ3976Y.

Note: officer in charge Chee So Chow 63896176.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen



Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

---

**From:** MaxMotors <[claim@maxmotors.com.sg](mailto:claim@maxmotors.com.sg)>

**Sent:** Sunday, 8 May 2022 12:15 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lin Wei <[linwei@maxmotors.com.sg](mailto:linwei@maxmotors.com.sg)>

**Subject:** Our Veh: SKZ3976Y Your Veh: SJP8770E DOA:5/5/2022 Arrangement for PRI

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ3976 AND SJP8770E ALONG KPE TWDS CITY DATED 5 MAY 2022.

Please refer to the abovementioned accident and help arrange the PRI tomorrow (09 May 2022 Monday).

Location:

**MAX MOTORS**

1 KAKI BUKIT AVE 6

#01-98 AUTOBAY@KAKI BUKIT

SINGAPORE 417883

Thank you and have a nice day!

Best Regards,

Shawn Gan

Admin Executive

Tel: 6747 9138



**MAX MOTORS**

1 KAKI BUKIT AVE 6

#01-98 AUTOBAY@KAKI BUKIT

SINGAPORE 417883

**ATTENTION:**

*The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.*

*Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.*