

Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 19 August 2022 5:01 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

Password

SJP8770E

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Friday, August 19, 2022 5:00 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

Hi Hsiao Tong / Veron

Please see attached insured's GIA report.

Password will be in next email

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, August 5, 2022 10:32 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - Accident Involving SJP8770E (OI : CTI - TBA) AND SKZ3976Y (TP : LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 June 2022 12:05 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - Accident Involving SJP8770E (OI : CTI - TBA) AND SKZ3976Y (TP : LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Kindly let us have a copy of insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 May 2022 1:32 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - Accident Involving SJP8770E (OI : CTI - TBA) AND SKZ3976Y (TP : LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 12 May, 2022 11:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D203056/C02/SJP8770E/CHEESC / FW: Direct Settlement - Accident Involving SJP8770E (OI : CTI - TBA) AND SKZ3976Y (TP : LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D203056/C02/SJP8770E/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 12 May 2022 10:51 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJP8770E (OI : CTI - TBA) AND SKZ3976Y (TP : LKK REF - CC6/CTI22004458/Apa3) on 05/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKZ 3976Y at M/s Max Motors - Kaki Bukit on 09/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.