

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: GBG620A

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0380/2022/NH Our Ref

28-Feb-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMA 3299 B - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMA 3299 B**, claimant, **Mr. Soedono Adji**, please find the related document per attached.

1. A copy of the Original invoice no. 85018344 – S\$ 22,547.55.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 720.00 (S\$ 60.00 x 10 working days + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SMA 3299 B

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SOEDONO ADJI (the third party claimant) of 83 PATASON ROAD,
#09-06, SG 238549 (address), owner of SMA3299B (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMA3299B that was damaged pursuant to the accident which occurred on 11/5/2022
(date) along STEVENS ROAD (location) involving vehicle no/s
GBG620A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 19 (day) of 05 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 27547.55 (Repair Cost), S\$ 120.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMA3299B that was damaged pursuant to the accident which occurred on 11/5/2022 (date) along STEVENS ROAD (location) involving vehicle no/s GBG620A. This is pursuant to the inspection conducted on 19/5/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SOEDONO ADJI ("the third party claimant") of vehicle no. SMA3299B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMA3299B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of APRIL (month) 2023 (year)


Lup

Signed by appointed surveyor




Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018344 Date : 24/02/2023 Order : SMA3299B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMA3299B (V 49301)	Regn Date: 31/05/2021	Mileage: 21235	WIP No.: 23719
Model: Q3 1.4 TFSI S tronic F3BACX	Chassis: WAUZZZF31M1115996	Engine: CZD C39741	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	SUBLET	M: BNP - TO INSTALL REAR WINDSCREEN SOLAR FILM	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHT'S AND REAR WIPER ASSY.	480.00	1.00	480.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN TO FACILITATE RENEWAL OF REAR LID.	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE FOR REAR WINDSCREEN	150.00	1.00	150.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID AND REAR	1650.00	1.00	1,650.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 17:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018344 Date : 24/02/2023 Order : SMA3299B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMA3299B (V 49301)	Regn Date: 31/05/2021	Mileage: 21235	WIP No.: 23719
Model: Q3 1.4 TFSI S tronic F3BACX	Chassis: WAUZZZF31M1115996	Engine: CZD C39741	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	END PANELLING. M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY REAR WINDSCREEN SEALANT.	200.00	1.00	200.00
S	BODYWORK	M: TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY	1600.00	1.00	1,600.00
S	BODYWORK	M: TO CUT OUT AND WELD REAR END PANELLING.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER.	780.00	1.00	780.00
X	A83A807682 9B9	(SK) (1) GRILL Less 020%	1.00	170.50	136.40
X	A83A853651 MX3	(SK) (2) GRILLE Less 020%	1.00	1594.00	1,275.20
X	A83A853692A 9B9	PLATE-A/P GT Less 020%	1.00	271.00	216.80
X	A83A807109	BRACKET-A/P GT Less 020%	1.00	973.50	778.80
X	A83A805607A	MOUNTING-A/P GT Less 020%	1.00	131.50	105.20
X	A83A805608A	MOUNTING-A/P GT Less 020%	1.00	131.50	105.20
X	A83A121284	(SK) AIR DUCT-A/P GT Less 020%	1.00	42.60	34.08
X	A83A853717 4W3	(SK) (1) COVER Less 020%	1.00	282.50	226.00
X	A83A853718 4W3	(GER) COVER Less 020%	1.00	282.50	226.00
X	A83A807067A GRU	COVER Less 020%	1.00	1738.00	1,390.40
X	A83A807521D 4W3	001221/ (V) (GER) SPOIL Less 020%	1.00	510.00	408.00
X	A83A807652	001285/ (V) (GER) BRACK Less 020%	1.00	53.00	42.40
X	A83A807309A	(SK) BRACKET-A/P GT Less 020%	1.00	693.00	554.40
X	A83A827025A	(A) (SK) (4) LID 20/5/2 Less 020%	1.00	3767.00	3,013.60
X	A8D0853419F	PACKING Less 020%	1.00	20.90	16.72
X	A83A827705A	001221/ (V) (GER) WTHRS Less 020%	1.00	228.50	182.80
X	A8T0827310A	(SK) CLIP Less 020%	2.00	1.60	2.56
X	A8X0853742A 2ZZ	AUDI SIGN Less 020%	1.00	143.50	114.80

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 3 17:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018344 Date: 24/02/2023 Order: SMA3299B Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SMA3299B (V 49301)	Regn Date: 31/05/2021	Mileage: 21235	WIP No.: 23719
Model: Q3 1.4 TFSI S tronic F3BACX	Chassis: WAUZZZF31M1115996	Engine: CZD C39741	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
X	A8U0853741 2ZZ	INSCRIPTION 'Q3'	Less 020%	1.00	103.50
X	A83A845501 NVB	REARWINDOW	Less 020%	1.00	1064.00
X	AD 00920002	PRIMER	Less 020%	1.00	21.70
X	A83A854871 5FQ	(SK) (6) SPOILER	Less 020%	1.00	234.50
X	A83A854872 5FQ	SPOILER	Less 020%	1.00	234.50
X	A83A853817 4W3	COVER	Less 020%	1.00	282.50
X	A83A853818 4W3	(A) (SK) (8) COVER 20/5	Less 020%	1.00	282.50
X	A83A813307	REAR APRON-A/P GT	Less 020%	1.00	328.50
X	A1Q0803583A	(A) (SK) PLUG-A/P GT-2	Less 020%	4.00	33.00
X	A4M0827717	(A) (SK) CLIP-A/P GT28	Less 020%	5.00	1.60
X	A8V3827717	(LOC7) CLIP-A/P GT	Less 020%	2.00	7.90

Parts 10,995.36
Labour 0.00
Sublet 9,882.00
Menus 0.00
Lubricant 0.00

Sub-Total 20,877.36

8% GST 1,670.19

Grand Total 22,547.55



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBG620A

Date of Accident

11/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **30/05/2021 - 29/05/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **11/05/2022 17:19**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 18 May 2022 21:47
To: Eugenezee@gmail.com
Subject: ACCIDENT INVOLVING GBG 620A/ SMA 3299B / OTHERS ON 11/05/2022

Our Ref: CC3/AIG22004449/ea3

18 May 2022

BAG IT NOW-MARKETING

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 620A/ SMA 3299B / OTHERS ON 11/05/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 May 2022 09:30	Clm Dtl Modified	Claimant's Name: -> SOEDONO ADJI. Claimant's ID: -> SXXXX277G.	[A] HOW MEI KWAN
2	12 May 2022 09:30	Clm Veh Model Changed	(203438) AUDI Q3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	12 May 2022 09:30	Clm Created	Reg No: SMA3299B. Acct Date: 2022/05/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 May 2022 09:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 May 2022 09:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/24	[A] HOW MEI KWAN
6	12 May 2022 09:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 May 2022 09:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 May 2022 09:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 May 2022 09:30	Label Added	(23):Express.	[A] HOW MEI KWAN
10	12 May 2022 09:30	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	18 May 2022 16:42	Clm Registration Modified	Acct Time:15:00:00->16:00:00.	[I] AIG OneClaim Integration User
12	20 Mar 2023 23:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Mar 2023 23:40	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Mar 2023 23:40	Clm Dtl Modified	JPJ Reg. Date: -> 2021/05/31.	[A] JOANNE LEE KHANG MIN
15	20 Mar 2023 23:40	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	31 Mar 2023 09:37	Adj Mandate Request	Cur.Req:23269.55:Liability: 100%(B:28 5VEH CC OID 4TH) *Quantum: \$23,269.55 (all -in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	04 Apr 2023 13:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/24	[I] MdNoor, Norsiah
18	04 Apr 2023 13:59	Adj Mandate Set	Approved:23269.55.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[18/05/2022 21:46] Asher Sng Rong Yi:
LETTER SEND TO OI VIA EMAIL.

[18/05/2022 21:46] Asher Sng Rong Yi:
FILE REVIEW: 100% B:28 5VEH CC OID 4TH

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2791856	12 May 2022 09:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMA3299B	GBG620A	11.00
2934684	20 Mar 2023 23:40:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA3299B	GBG620A	11.00