

## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

18 OCT 2022

Your Ref :

THE MOTOR CLAIMS DEPT  
AIG ASIA PACIFIC INSURANCE PTE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SJE8307T & SLH9091T ON 11/05/2022  
ALONG CTE TOWARDS SLE.**

We are authorized by the owner of SJE8307T for his/her/their above claims.

As you are the insurer of SLH9091T, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	3584.50	(As recommended by your appointed surveyor)
LOSS OF USE (4 x \$60/day)	: S\$	240.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
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	<b>S\$</b>	<b>3826.50</b>	
		=====	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

(FOR PROPERTY DAMAGE CLAIM ONLY)

I, TAN YONG CHUEN KENNETH (the third party claimant) of Buk 848, Woodlands  
#82, #05-173, S(730868) (address), owner of SJZ8307T (vehicle no.) hereby  
authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to  
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJZ8307T that  
was damaged pursuant to the accident which occurred on 11/5/22 (date) along C76 towards  
SLE (location) involving vehicle no/s SUH9091T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of May (month) 2022 (year)

Signed by "the third party claimant"  
(with chop if applicable)

Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,584.50** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SJE8307T** that was damaged pursuant to the accident which occurred on **11/05/2022** (date) along **CTE TOWARDS SLE** (location) involving vehicle no/s **SLH9091T**. This is pursuant to the inspection conducted on **30/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TAN YONG CHUEN KENNETH (CHEN RONGQUAN)** (the third party claimant”) of vehicle no. **SJE8307T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJE8307T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of **20 OCT 2022** (month) **20** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120  
TEL: 64193000 FAX: 64153727  
ATTN: Motor Claim Department

NO: CL8220831  
Date: 15 Oct 2022  
Policy No: 5124325663  
Veh Reg No: SJE8307T  
Make/Model: MAZDA MAZDA 2 AT R  
Job No: JC1605747

WS Ref: TP/AIG  
Claim Type: Third Party  
Accident Date: 11/05/2022  
TP Veh Reg No: SLH9091T

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	S\$ 3,350.00	S\$ 3,350.00

Total	S\$ 3,350.00
Add GST @ 7%	234.50
Total Amount payable	S\$ 3,584.50

For Cheng Hoe Motor Pte Ltd

E. && O. E.

AUTHORISED SIGNATURE



## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SLH9091T

Date of Accident

11/05/2022 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **23/05/2021 - 22/05/2022**Requested By ..... **PHUA LIAN HUA (CHENG HOE ...**Requested Date ..... **11/05/2022 20:05****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 23 May 2022 11:10 AM  
**To:** taufikzz@yahoo.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLH 9091T(AIG) /SJE 8307T / OTHERS AT/ALONG CTE ON 11/05/2022

23 May 2022

**MOHAMED TAUFIK BIN ABDUL AZIZ**

[By Email Only]

Dear Sir/Madam,

**You Ref: SLH9091T**

**Our Ref: CC6/AIG22004448/pa3**

**ACCIDENT INVOLVING SLH 9091T(AIG) /SJE 8307T / OTHERS AT/ALONG CTE ON 11/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJE8307T against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**



Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 May 2022 09:08	<b>Clm Dtl Modified</b>	Claimant's Name: -> TAN YONG CHUEN KENNETH (CHEN RONGQUAN). Claimant's ID: -> SXXXX351 E.	[A] HOW MEI KWAN
2	12 May 2022 09:08	<b>Clm Veh Model Changed</b>	(202004) MAZDA 2 1.5 R (A).	[A] HOW MEI KWAN
3	12 May 2022 09:08	<b>Clm Created</b>	Reg No: SJE8307T. Acct Date: 2022/05/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	12 May 2022 09:08	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 May 2022 09:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/24	[A] HOW MEI KWAN
6	12 May 2022 09:08	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 May 2022 09:08	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 May 2022 09:08	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	12 May 2022 09:08	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	12 May 2022 09:08	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	17 May 2022 22:36	<b>Clm Registration Modified</b>	Acct Time:08:00:00->08:30:00.	[I] AIG OneClaim Integration User
12	19 Oct 2022 12:01	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	19 Oct 2022 12:01	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	19 Oct 2022 12:01	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2008/05/09.	[A] JOANNE LEE KHANG MIN
15	19 Oct 2022 12:01	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	19 Oct 2022 14:22	<b>Adj Mandate Request</b>	Cur.Req:3826.50:Liability: 100% (BOLA 28) Ass.0% *Quantum: \$3,826.50 (all-in). Please refer to a djuster report for details. *For your approval please.	[A] Ezlyna
17	19 Oct 2022 21:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/24	[I] Yong, Joanne
18	19 Oct 2022 21:28	<b>Adj Mandate Set</b>	Approved:3826.50.	[I] Yong, Joanne

Date From    
 Date To    
 Audit Type  

### ACTIVITY

[23/05/2022 11:06] CHEW HSIAO TONG:  
 100% BOLA 28(Ass:0%)  
 [23/05/2022 11:06] CHEW HSIAO TONG:  
 GBE1405J -> SLH9091T(OI) -> SJE86307T(TP)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2791838	12 May 2022 09:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SJE8307T	SLH9091T	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2857637	19 Oct 2022 12:01:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJE8307T	SLH9091T	11.00