



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,

Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 11 October 2022
Your Ref : SMW5422H
To : **AIG Asia Pacific Insurance Pte. Ltd**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 02/05/2022 between SNA1646J & SMW5422H at/along Punggol Field

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-238 @ S\$5,200.00
- 2) Loss of Use @ S\$1,440.00 (08 Days x S\$180)
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Mohamad Farhan Bin Mohamad Shah
Address : 626 Senja Road #05-158 S(670626)
:
Contact No : _____

To (Insurance): ALG Asia Pacific Insurance Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SNA 1646J AND SMW5422H ON 02/05/2022
AT/ALONG Junction of Punggol Field and Sumang Walk

I/We, Mohamad Farhan Bin Mohamad Shah, am/are the registered owner of
motor car no. SNA 1646J


Please note that I have assigned all compensation monies due to me/us in the above stated
accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-
mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to
ADVANCE AUTO GARAGE whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ADVANCE AUTO GARAGE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,200.00 (Repair Cost), S\$360.00 (Loss of Use/~~Rental~~), S\$ -- (Disbursement) for vehicle no. SNA 1646J that was damaged pursuant to the accident which occurred on 02/05/2022 (date) along JUNCTION OF PUNGGOL FIELD AND SUMANG WALK (location) involving vehicle no/s SMW 5422H. This is pursuant to the inspection conducted on 04/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHAMAD FARHAN BIN MOHAMAD SHAH (the third party claimant") of vehicle no. SNA 1646J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNA 1646J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 12 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Kaki Bukit Inspection Center
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 11/10/2022
INVOICE NO.: AAGCL-238
VRN: SNA1646J

Bill To:
AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way, #11-16
Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$5,200.00
LUMP SUM	
Total:	\$ 5,200.00

- * All prices stated are in SGD
* Please make all cheques payable to Advance Auto Garage
* Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 26 May 2022 5:45 PM
To: wh0366666@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMW 5244H(AIG) AND SNA 1646J AT/ALONG PUNGGOL FIELD ON 02/05/2022

25 May 2022

Chen CaiHong
Driver: Huang WeiBin

[By Email Only]

Dear Sir/Madam,

You Ref: SMW5422H
Our Ref: CC6/AIG22004446/Apa3
ACCIDENT INVOLVING SMW 5422H(AIG) AND SNA 1646J AT/ALONG PUNGGOL FIELD ON 02/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNA1646J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

We would like to request for a copy of accident video footage for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 May 2022 19:45	Clim Dtl Modified	Claimant's Name: -> MOHAMAD FARHAN BIN MOHAMAD SHAH. Claimant's ID: -> S8629224F.	[A] HOW MEI KWAN
2	11 May 2022 19:45	Clim Veh Model Changed	(207259) VOLKSWAGEN GOLF 1.4 TSI CL (A).	[A] HOW MEI KWAN
3	11 May 2022 19:45	Clim Created	Reg No: SNA1646J. Acct Date: 2022/05/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Advance Auto to Garage (HQ)	[A] HOW MEI KWAN
4	11 May 2022 19:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 May 2022 19:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/23	[A] HOW MEI KWAN
6	11 May 2022 19:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 May 2022 19:45	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 May 2022 19:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 May 2022 19:45	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 May 2022 19:45	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Oct 2022 16:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	05 Oct 2022 16:00	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	05 Oct 2022 16:00	Clim Dtl Modified	JPJ Reg. Date: -> 2019/10/15.	[A] JOANNE LEE KHANG MIN
14	05 Oct 2022 16:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Oct 2022 11:29	Adj Mandate Request	Cur.Req:5620.00:Liability: 100%(B11b) *Quantum: \$5,620.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	02 Nov 2022 09:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/23	[I] MdNoor, Norsiah
17	02 Nov 2022 09:02	Adj Mandate Set	Approved:5620.00.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[27/05/2022 08:57] CHEW HSIAO TONG:
 *OI made U-turn with green light, no green arrow. TP has the right of way
 [26/05/2022 17:05] CHEW HSIAO TONG:
 Called OID Mr Huang. Confirm accident. Informed TP claim and advised him that liability is not in his favour. He noted. OID Email: wh036666@gmail.com.
 [26/05/2022 17:05] CHEW HSIAO TONG:
 OI Mdm Chen called back. She asked to contact her son(driver).
 [26/05/2022 15:51] CHEW HSIAO TONG:
 Called OI, Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2792707	13 May 2022 18:26:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNA1646J	SMW5422H	11.00
2796994	26 May 2022 17:28:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNA1646J	CHEW HSIAO TONG	xx.xx
2797092	27 May 2022 08:58:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNA1646J	CHEW HSIAO TONG	xx.xx
2852194	05 Oct 2022 16:00:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNA1646J	SMW5422H	11.00

