

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 3664 Z**
Your Ref : **GBD 4252 T**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 11.05.2022 @ 10:30 hours along CTE (AYE) involving vehicles SHD 3664 Z and GBD 4252 T , CB 7266 H

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 9,202.00
2. Loss of Income for 10 Days x \$80/ per day	\$ 800.00
3. Loss of Rental for 10 Days x \$110.67/ per day	\$ 1,106.70
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 11,196.15

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 11.05.2022 @ 10:30 hours along CTE (AYE) involving vehicles SHD 3664 Z and GBD 4252 T , CB 7266 H

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 3664 Z** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHD 3664 Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 19 day of 01 (month) 2023 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Joseph Koh 19 January 2023
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R

Joseph Koh
Signed by Bifrost Auto Pte Ltd



Name: Joseph Koh

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00116782103 Claim No : SNM22D203248/C02/GBD4252T/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$10,896.15**
SINGAPORE DOLLARS TEN THOUSAND EIGHT HUNDRED NINETY SIX AND
CENTS FIFTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3664Z
Insured Vehicle No. : GBD4252T

Date of Loss : 11/05/2022
Place of Accident : CTE/ PIE BRADDELL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AL TYRES PTE LTD
Driver Name : CHEAH KAI LIANG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	9,202.00
(3) Loss of Use/Rental/Earning	S\$	1,606.70
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	10,896.15
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signature : 

Date : 20/01/2023

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2301010
Inv. Date : 20-01-2023
Ref : 11.05.2022
Terms : 30 Days
Veh. No. : SHD 3664 Z
Make & Model : i40

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$8,600.00	\$8,600.00	\$602.00

Subtotal for invoice : S\$8,600.00
GST (7.0%) : S\$602.00
Total : S\$9,202.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

Jandee Syn



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22050173

Date: 24 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/05/2022 @ 10:30 hrs
ALONG CTE (AYE)
INVOLVING GBD4252T, CB7266H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3664Z** (the "Taxi"). The Taxi was hired to **BOO CHIN KWEE IC NO SXXXX410F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHD 3664 Z
305575705

[illegible]



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 May 2022 / 15:48:41

Receipt Date/Time : 11 May 2022 / 15:48:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220511-002840

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBD4252T

As at 11 May 2022/10:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - GBD4252T Enquiry Fee 20220511154737713146	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

411911XXXXXX7094 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 220791

Date: 11/05/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: SHD 3664Z

車型

Model No: J40

時間(日/夜)

Time (day/night):

Contact No:

由

Location: CTE (A/E)

到

To: 14 comfort

Cash \$: 80.00

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: 9

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Acc@ent/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

**<STANDARD LETTER> ACCIDENT INVOLVING GBD 4252T / SHD 3664Z / OTHERS
ON 11/05/2022**

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sat 21/5/2022 12:49 PM

To: altc7000@yahoo.com <altc7000@yahoo.com>

Our Ref: CC6/CTI22004443/ga3

21 MAY 2022

AL TYRES PTE LTD
DRIVER: CHEAH KAI LIANG

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 4252T / SHD 3664Z / OTHERS ON 11/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com, fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 9 January 2023 11:00 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D203248/C02/GBD4252T/CHNGPW / FW: Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$ 10,896.15 and avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, December 16, 2022 10:38 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D203248/C02/GBD4252T/CHNGPW/FW Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

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Your ref: **SNM22D203248/C02/GBD4252T/CHNGPW**
LKK ref : CC6/CTI22004443/Dpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD4252T(CHINA TAIPING) / SHD3664Z(TP) / OTHERS ON 11/05/2022

We refer to the above matter.

GBD4252T(OI) -> SHD3664Z(TP) -> CB7266H

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"BIFROST AUTO PTE LTD"** at **\$10,896.15(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 27,606.24	\$ 9,202.00 (\$8,600.00 + 7%GST)
2. Loss of Rental (10days x \$110.67)	\$ 1,106.70	\$ 1,106.70 (10days x \$110.67)
3. Loss of Income (10days x \$80.00)	\$ 800.00	\$ 500.00 (10days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. TOWING FEE	\$ 80.00	\$ 80.00
Total	\$ 29,600.39	<u>\$ 10,896.15</u>

Surveyor recommended 9days for repair + 1SUNDAY = 10DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 5 November 2022 10:29 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D203248/C02/GBD4252T/CHNGPWFW Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 19 May 2022 3:33 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D203248/C02/GBD4252T/CHNGPWFW Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

[Strictly Confidential]

Dear M Kwan/Cecilia

Our OI SAS as per attached. Password to be sent in a separate email later.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 18 May 2022 11:00 AM

To: M Kwan (LKKAuto) <Mkwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM2D203248/C02/GBD4252T/CHNGPW / FW: Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM2D203248/C02/GBD4252T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: M Kwan (LKKAuto) <Mkwan@lkkauto.com>

Sent: Tuesday, 17 May 2022 5:17 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBD4252T (OI : CTI - TBA) and SHD3664Z (TP : LKK REF - CC6/CTI22004443/ga3) on 11/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: Ware on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted