

Shiau Chan (LKKAUTO)

**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Friday, 12 May 2023 11:43 PM  
**To:** Finalization  
**Cc:** Huey Yon (LKKAUTO)  
**Subject:** Re: SJE4997C - Pending Finalization

WITHOUT PREJUDICE

Dear Huey Yon,

We accept the finalized amount of **LS \$1300/ 4 DAYS** of repair for Vehicle number: **SJE 4997 C**  
We will follow up with the LOD shortly.

Thank you!

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Ivie  
Motor Claims Department  
BIFROST AUTO PTE LTD

On Thu, 11 May 2023 at 15:23, Finalization <finalization@lkkauto.com> wrote:  
Hi Ivie,

We will be advising our principal for the costs of repairs in \$1300.00. (L/S, before GST), 4 days. Subject to their approval.

Please confirm.

Thanks  
Best Regards,  
Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Sent:** Friday, 9 December 2022 1:34 PM  
**To:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** FW: BIFROST - Pending Finalization

**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Friday, 9 December 2022 1:33:43 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** BIFROST - Pending Finalization

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

There are a number of cases surveyed some time ago which we have yet to finalise despite our requests and reminders sent. Some cases were surveyed more than half a year ago.

For your convenience, we have collated a list of aging cases which are surveyed by your team in the form of a table below, and we hope to finalise these cases with you as soon as possible. If there are any issues with the cases, please send us a follow-up email as to why and how long it has to be placed on hold.

We also understand that there are cases which we have to revert as well, so while we work on the cases which are pending our response, we would greatly appreciate your help to finalise the old cases listed in the table.

This email serves as a single reminder on behalf of all the cases, **please respond to the respective email** chains unique to every case for better traceability.

Thank you for your assistance!

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SKB8387R	10/01/2022	China Taiping Insurance	Teow Guan	17/01/2022
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022
SME3941J	08/05/2022	Income Insurance	Teow Guan	11/05/2022
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022
SML4432T	15/05/2022	China Taiping Insurance	Taufikh	15/06/2022
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022
SLS1486H	26/07/2022	NTUC	Taufikh	07/08/2022
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	11/08/2022
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022
SKZ2658Y	17/08/2022	India International	Taufikh	18/08/2022
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022
SLR4179E	17/08/2022	ECICS LIMITED	Guo Qiang	26/08/2022
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022
SMP8849C	02/09/2022	China Taiping Insurance	Taufikh	07/09/2022
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022
GBC5490X	16/05/2022	China Taiping Insurance	Teow Guan	20/05/2022
SKV5128L	07/05/2022	Income Insurance	Teow Guan	11/05/2022
SKV5128L	08/12/2021	Income Insurance	Teow Guan	11/05/2022

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Best Regards,  
Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD