

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 11 May 2022 3:08 PM
To: JWG CLAIMS; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D203232/C02/YP8434Z/LEWLC / RE: PRI Arrangement for Vehicle Number: SMH2325D

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please let us have the copy of your client's accident report.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Wednesday, May 11, 2022 3:05 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D203232/C02/YP8434Z/LEWLC / RE: PRI Arrangement for Vehicle Number: SMH2325D

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Wednesday, 11 May 2022, 02:20:32 pm SGT, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203232/C02/YP8434Z/lewlc (insured yet to lodge report)

Your reference: SMH2325D

Dear Sirs / Madam,

ACCIDENT INVOLVING YP8434Z & SMH2325D on 11/05/2022

We refer to your email of 11/05/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 11, 2022 2:00 PM

To: 'JWG CLAIMS' <jwg.claims@yahoo.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203232/C02/YP8434Z/LEWLC / RE: PRI Arrangement for Vehicle Number: SMH2325D

Without Prejudice

Dear Jenny,

Please conduct PRS for SMH2325D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Wednesday, 11 May 2022 11:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for Vehicle Number: SMH2325D

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Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING **SMH2325D & YP8434Z** ALONG **WOODLANDS AVE 12 TOWARDS SLE BEFORE WOODLANDS AVE 5** ON **11/05/2022 @ 0740HRS.**

We are instructed to notify you of a road accident on **11 May 2022** at about **0740 hours** along **WOODLANDS AVE 12 TOWARDS SLE BEFORE WOODLANDS AVE 5** involving our client's vehicle registration number **SMH2325D** and vehicle registration number **YP8434Z** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

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