

## Veron Chen (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 12 May 2022 11:49 AM  
**To:** Veron Chen (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

## Lonpac External - General

Dear Veron,

The reference is 21/22/22/VC05/025722 (Huey Ni's case)

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 12 May 2022 11:38 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

Dear Gerald,

Please provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 27 April 2022 2:12 PM  
**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Merina,

We disagreed with your choices of SJE and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn : Meng Yan

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Wednesday, 27 April 2022 1:48 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoyp Pte Ltd</b>

Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 27 April 2022 1:27 pm

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

## Lonpac External - General

WITHOUT PREJUDICE

Dear Merina,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Wednesday, 27 April 2022 1:00 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** NOA - ACCIDENT INVOLVING SMW 4581M & GBF 3444C ALONG 138 SERANGOON GARDEN WAY ON 26.04.2022 AT 1730HRS

**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875*