

Re: OUR REF: AW-INS-M46-117403.2022.jgv & YR REF: DM22HO00744/JT

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 17/5/2022 11:12 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Please be informed that we have inspected the vehicle XD 4441D on 12/05/2022.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 11 May 2022 3:33 pm

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OUR REF: AW-INS-M46-117403.2022.jgv & YR REF: DM22HO00744/JT

Dear Jaime,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Wednesday, 11 May 2022 3:04 PM

To: 'Jennifer Guay' <jenniferguay@visionlawllc.com>; assignments <assignments@lkkauto.com>

Cc: Jacqui Wong <jacquiwong@visionlawllc.com>; 'Si Hui Goh' <sihui.g@gmail.com>

Subject: RE: OUR REF: AW-INS-M46-117403.2022.jgv & YR REF: DM22HO00744/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Jennifer,

Thank you for your email. Arrangement will be made accordingly. Please let us have your client's GIA report and video footage if available.

Dear Sirs,

Please assist on PRS assignment on WP basis. Our insured has not reported the accident.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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Announcement

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As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND
Complex Singapore 069110
did 65 6496 9882 | tel 65 6223
9433 ext 882 | fax 65 6223
4190
www.eqinsurance.com.sg



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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Wednesday, 11 May 2022 2:20 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Jacqui Wong <jacquiwong@visionlawllc.com>; 'Si Hui Goh' <sihui.g@gmail.com>
Subject: OUR REF: AW-INS-M46-117403.2022.jgv & YR REF: DM22HO00744/JT

ACCIDENT INVOLVING XD4441D & YL4104Z ON 5 MAY 2022 ALONG/AT 249 JALAN BOON LAY AT ABOUT 1300 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Sirs

We refer to your email 11 May 2022 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK Auto Consultants Pte Ltd, Marcus** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

If

you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Wednesday, 11 May, 2022 11:13 AM

To: 'Jacqueline Tan'

Cc: 'Jennifer Guay'

Subject: RE: NOTICE OF REQUEST FOR PRE-REPAIR SURVEY FOR XD4441D ACCIDENT ON 5-5-2022 WITH YL4104Z AT 249 JALAN BOON LAY | EQI REF: DM22HO00744/JT

Without Prejudice

Save As To Costs

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With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Jac,

Our insured has not reported the accident. Please let us have your client's GIA report in order for us to register the claim and write to our insured for reporting.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Announcement

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Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower

Block MND

Complex Singapore 069110

did 65 6496 9882 | tel 65 6223

9433 ext 882 | fax 65 6223

4190

www.eqinsurance.com.sg



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From: Jacqueline Tan <jactan@visionlawllc.com>

Sent: Tuesday, 10 May 2022 6:03 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: jenniferguay@visionlawllc.com

Subject: NOTICE OF REQUEST FOR PRE-REPAIR SURVEY FOR XD4441D ACCIDENT ON 5-5-2022 WITH YL4104Z AT 249 JALAN BOON LAY

Our Ref: M46.XD4441D.22

Your Ref: **YL4104Z**

10 MAY 2022

EQ INSURANCE COMPANY LTD

5 Maxwell Road

#17-00 Tower Block MND Complex,

Singapore 069110

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING XD4441D & YL4104Z ON 5 MAY 2022 ALONG/AT 249 JALAN BOON LAY AT ABOUT 1300 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by **TEE ENVIRONMENTAL PTE LTD** to notify you of a road traffic accident on **5 MAY 2022** at about **1300 HOURS** at/along **249 JALAN BOON LAY** involving our client's vehicle registration number **XD4441D** and vehicle registration number **YL4104Z** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your

insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jacqueline Tan
Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811, Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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