

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 11 May 2022 11:55 AM
To: May Ng Nian Rou; assignments@lkkauto.com; Admin A
Cc: Christine Sekhon
Subject: RE: SNM22D202621/C02/SMX2298P/TAYHP / FW: Your Ref: SMX 2298P ; Our Ref: CS/1065/22/TAG

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TSL AUTO to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: May Ng Nian Rou <may@libertylaw.com.sg>
Sent: Wednesday, 11 May 2022 11:26 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Christine Sekhon <chris@libertylaw.com.sg>
Subject: Re: SNM22D202621/C02/SMX2298P/TAYHP / FW: Your Ref: SMX 2298P ; Our Ref: CS/1065/22/TAG

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Dear Irene,

We refer to your email dated 10 May 2022.

Kindly arrange for Mohd Taufikh of LKK to carry out the pre-repair survey of our client's vehicle SCU 32L as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at:

Venue : **TSL Auto Garage**
Blk 1 Kaki Bukit Avenue 6
#01-08 Autobay @ Kaki Bukit
Singapore 417883

Contact / Tel : **Mr. Long (Tel:) / 9150 9413**

Regards,

May

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9727 1122

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On Tue, May 10, 2022 at 5:43 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 May 2022 4:52 PM
To: May Ng Nian Rou <may@libertylaw.com.sg>; Christine Sekhon <chris@libertylaw.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D202621/C02/SMX2298P/TAYHP / FW: Your Ref: SMX 2298P ; Our Ref: CS/1065/22/TAG

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for SCU32L.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: May Ng Nian Rou <may@libertylaw.com.sg>
Sent: Monday, 9 May 2022 12:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Christine Sekhon <chris@libertylaw.com.sg>
Subject: Your Ref: SMX 2298P ; Our Ref: CS/1065/22/TAG

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ACCIDENT INVOLVING SCU 32L AND SMX 2298P ALONG MARINE PARADE ON 08.04.2022

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 9 May 2022 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

*Regards,
May
for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413
DID: 9727 1122*

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