

Our Ref: CT0422/SHA4429X/CK(st)  
Date: 15.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 28.04.2022 INVOLVING SHA4429X & SBD2985A ALONG LORONG K TELOK KURAU**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4429X, which was involved in the captioned accident with your insured vehicle No SBD2985A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,016.50
2. Loss of Rental	7 days x S\$ 125.19	S\$	876.33
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,454.83</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA4429X , SBD2985A  
LORONG K TELOK KURAU****ON 28-Apr-22 17:30**

I / We

**JAW MENG SEOK**

(Hirer) NRIC No.:

**SXXXX374J**

and/or

(Relief) NRIC No.:

**SXXXX374J**

Taxi Number

**SHA4429X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**29-Apr-2022**

Name of Hirer

**JAW MENG SEOK**

Hirer NRIC

**SXXXX374J**

Signature :



Address

**690D CHOA CHU KANG CRESCENT ...  
684690**

Contact No.

**87764429**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00058702200 Claim No : SNM22D202930/C02/SBD2985A/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$2,060.00  
SINGAPORE DOLLARS TWO THOUSAND AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4429X

Insured Vehicle No. : SBD 2985A

Date of Loss : 28/04/2022

Place of Accident : LORONG K TELOK KURAU

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SUZALI BIN MOHAMAD

Driver Name : SUZALI BIN MOHAMAD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,060.00
	=====
TOTAL . . . . .	S\$ 2,060.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

COMMS DEPARTMENT  
COMFORTDELORO ENGINEERING PTE LTD  
59 JOYANG DRIVE  
SINGAPORE 508969

Date :

30/09/22

Please forward your cheque made payable to:  
COMFORTDELORO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

**CHINA TAIPING INSURANCE CO (S)PTE LTD**  
**SPRINGLEAF TOWER**

**3 ANSON ROAD #16-00**  
**SINGAPORE 079909**

**CONTACT NO: 62222366**

**VEHICLE NO**  
**SHA4429X**

**MAKE**  
**HYUNDAI**

**MODEL**  
**IONIQ(G2)**

**DATE OF REG**  
**15.08.2018**

**CHASSIS CODE**  
**KMHC851CVKU106539**

**NO/DATE**  
**91720391 07.06.2022**

**JOB NO.**  
**305514521**

**ODOMETER READING**

**JOB TYPE**

**Description : 3P 28.04.2022**

**Invoice for Lump Sum Repair**

<b>Total Lump Sum Repair Amt</b>	<b>950.00</b>
<b>Add GST @ 7.000 %</b>	<b>66.50</b>
<b>Total Invoice amount</b>	<b>1,016.50</b>

**Issued by : KATHERINETAN 07.06.2022 14:35:22**  
**Repair Type : CLSO/57/57**  
**Payment Type/Term : /Credit 30 days**

1. WHILE TAKING ALL NECESSARY PRECAUTIONS AT ALL TIMES, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TENDED BY THE COMPANY.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM WHICH DELIVERY IS MADE, IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

3. INTEREST OF 10 PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE).

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

**Head Office:**  
**205 Braddell Road**  
**Singapore 579701**

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22040491

Date: 01 June 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      28/04/2022    @   17:30 hrs  
ALONG                                LORONG K TELOK KURAU  
INVOLVING                         SBD2985A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4429X** (the "Taxi"). The Taxi was hired to **JAW MENG SEOK IC NO SXXXX374J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.




## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SBD2985A

Date of Accident

28/04/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **02/03/2022 - 01/03/2023**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **30/04/2022 08:25****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 17 June 2022 17:15  
**To:** suzali.muhd@gmail.com  
**Subject:** ACCIDENT INVOLVING SBD 2985A AND SHA 4429X ON 28/04/2022

**Our Ref: CC3/CTI22004429/Gea3**

17 June 2022

**SUZALI BIN MOHAMAD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SBD 2985A AND SHA 4429X ON 28/04/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## EzLyna (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 14 November 2022 10:27 AM  
**To:** Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D202930/C02/SBD2985A/LEWLC / FW: Direct Settlement - Accident Involving SBD2985A (OI : CTI - TBA) and SHA4429X (TP : LKK REF - CC3/CTI22004429/Gea3) on 28/04/2022

Hi Hsiao Tong

Pls advise the status.  
Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jenny Lew  
**Sent:** Monday, 26 September 2022 5:48 pm  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D202930/C02/SBD2985A/LEWLC / FW: Direct Settlement - Accident Involving SBD2985A (OI : CTI - TBA) and SHA4429X (TP : LKK REF - CC3/CTI22004429/Gea3) on 28/04/2022

Hi Asher

Please proceed with the mandate up to: S\$2,069.64.

Thank you.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, 24 August 2022 2:48 pm  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: SNM22D202930/C02/SBD2985A/LEWLC / FW: Direct Settlement - Accident Involving SBD2985A (OI : CTI - TBA) and SHA4429X (TP : LKK REF - CC3/CTI22004429/Gea3) on 28/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202930/C02/SBD2985A/LEWLC  
Our ref : CC3/CTI22004429/Gea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured turn into main road and hit third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,069.64 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,476.79	\$ 1,016.50
2. Loss of Rental (4days x \$125.40)	\$ 876.33	\$ 751.14 (6days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 560.00	\$ 300.00 (6days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,915.12	<b>\$ 2,069.64</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/08/2022 is only for mandate purpose

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 11 May 2022 17:18

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202930/C02/SBD2985A/LEWLC / FW: Direct Settlement - Accident Involving SBD2985A (OI : CTI - TBA) and SHA4429X (TP : LKK REF - CC3/CTI22004429/Gea3) on 28/04/2022

[Strictly Confidential]

Password: SBD2985A

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Jenny Lew

**Sent:** Wednesday, May 11, 2022 5:17 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202930/C02/SBD2985A/LEWLC / FW: Direct Settlement - Accident Involving SBD2985A (OI : CTI - TBA) and SHA4429X (TP : LKK REF - CC3/CTI22004429/Gea3) on 28/04/2022