

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 15 September 2022 4:30 PM  
**To:** Chua, Gek Tiang Ruth; SUR  
**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022  
**Attachments:** SLN895T ESTIMATE.pdf; SLN895T IA.pdf; SLN895T LTA.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SLN 895T.

We will submit our report asap.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Tuesday, 13 September 2022 5:17 PM

**To:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Dear Ruth,

Please be informed that we are in the midst of finalise with repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Sent:** Thursday, 8 September 2022 9:17 AM

**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Dear Shiau Chan

Can we check if the survey report is ready?  
It's been quite sometime.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

**Ruth Chua**

Claims Division

D: 6329 5153 | T: 6461 6555



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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 26 August 2022 3:56 pm

**To:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Shiau Chan (LKKAuto)' <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

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Dear Ruth,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref : CS/SMO22004426/Aqy3

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Sent:** Friday, 26 August 2022 9:15 AM

**To:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Dear LKK

Any update of the case? Is the survey report ready?

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

**Ruth Chua**

Claims Division

D: 6329 5153 | T: 6461 6555



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**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 11 May 2022 12:37 pm

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

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Dear Melvin,

Thank you for the assignment.

**Note:** With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Wednesday, 11 May 2022 11:49 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Dear LKK,

Both party sas report for your handling.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



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**From:** Ye, Yong Kang Melvin

**Sent:** Wednesday, May 11, 2022 11:47 AM

**To:** linalaw alc <[alclinalaw@gmail.com](mailto:alclinalaw@gmail.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; [afifah@alc.com.sg](mailto:afifah@alc.com.sg); [mariah@alc.com.sg](mailto:mariah@alc.com.sg)

**Subject:** RE: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Without Prejudice

Dear Lina,

We refer to your email below.

We have appointed LKK Auto to conduct the survey on SLN895T

Aside to LKK Auto,

Please make arrangement to conduct the survey for SLN895T by Mr Adrian.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.  
Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



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**From:** linalaw alc <[alclinalaw@gmail.com](mailto:alclinalaw@gmail.com)>

**Sent:** Wednesday, May 11, 2022 8:13 AM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; [afifah@alc.com.sg](mailto:afifah@alc.com.sg); [mariah@alc.com.sg](mailto:mariah@alc.com.sg)

**Subject:** Re: REF : CMTD2201611/RUC RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

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Dear Sirs,

We are agreeable for Adrian Ling as single joint expert.

Please note the workshop details are as follows:-

**D&K Automotive Services Pte Ltd**

BLK C KAKI BUKIT AVE 6 #01-59 SINGAPORE 417883.

Contact person all are same. Kindly contact directly. Thank you.

Regards,

Lina

On Tue, 10 May 2022 at 12:48 PM, Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2201611/RUC  
Your Reference: ALC(L)[2022.SLN895T.na](#)

**Without Prejudice**

Date: 10.05.2022

**Attention:**  
**ARASAN LAW CHAMBERS**

Dear Afifah,

**ACCIDENT INVOLVING SLN895T & GBK8054D ON 10.05.2022**

We refer to your Notice of Accident dated 01005/2022.

Please be informed that Ms Ruth Chua is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

| <b>Motor Surveyor</b> |                      | <b>Surveyor</b>             | <b>Selection (Indicate as tick)</b> |
|-----------------------|----------------------|-----------------------------|-------------------------------------|
| 1                     | LKK Auto Consultants | Kenneth Kong Seng<br>Cheong |                                     |
|                       |                      | Marcus Chua Kang Seng       |                                     |
|                       |                      | Adrian Ling                 |                                     |
| 2                     | Priority Services    | Jimmy Lee                   |                                     |
| 3                     | Raleigh Services     | Andrew Ow Yong              |                                     |
| 5                     | FormTeam Consultancy | Frankie Pang                |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Sent:** Tuesday, May 10, 2022 10:31 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLN895T AND GBK8504D ON 10.05.2022

Hi Colleagues,

New claim for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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---

**From:** [afifah@alc.com.sg](mailto:afifah@alc.com.sg) <[afifah@alc.com.sg](mailto:afifah@alc.com.sg)>

**Sent:** Tuesday, May 10, 2022 10:27 AM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Cc:** [wani@alc.com.sg](mailto:wani@alc.com.sg); 'Maria' <[mariah@alc.com.sg](mailto:mariah@alc.com.sg)>; linalaw alc <[alclinalaw@gmail.com](mailto:alclinalaw@gmail.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
SLN895T AND GBK8504D ON 10.05.2022

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**WITHOUT PREJUDICE**

**Dear Sir/Mdm**

Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Regards,

**Afifah(Ms)**

*Legal Secretary*

Arasan Law Chambers

151 Chin Swee Road #06-08 Manhattan House SG 169876 | DID: 6835 3350 | FAX: 6835 3352 |

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