

Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 11 May 2022 11:24 AM
To: frontdesk@tlmotor.com.sg; Adeline Chng; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg; Claims Dept of CTI
Subject: RE: SNM22D203147/C02/SLX2640X/thamyl / RE: Arrange survey - Accident Involving SLW3582D (TLM) and SLX2640X (China Taiping) on 28/04/2022. (correct accident date: 08/05/2022)

Without Prejudice

Hi Sir

Thanks for reply

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>
Sent: Wednesday, May 11, 2022 11:21 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203147/C02/SLX2640X/thamyl / RE: Arrange survey - Accident Involving SLW3582D (TLM) and SLX2640X (China Taiping) on 28/04/2022. (correct accident date: 08/05/2022)

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Hi Adeline Chng,

I would like Marcus Chua (LKK) to survey above vehicle.

Thank you

Regards,



Johari

johari@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, May 10, 2022 3:45 PM

To: 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203147/C02/SLX2640X/thamyl / RE: Arrange survey - Accident Involving SLW3582D (TLM) and SLX2640X (China Taiping) on 28/04/2022. (correct accident date: 08/05/2022)

Without Prejudice, Save as to Costs

Dear Johari

We refer to our telephone conversation awhile ago and confirmed that there is an error in your email on the accident date.

You have confirmed that accident date was on 08/05/2022.

Please note that our reference number should read as : **SNM22D203147/C02/ SLX2640X/Thamyl** and officer in charge is **Pauline Tham**.

Our reference: **SNM22D203147 C02/ SLX2640X /thamyl**

Your reference: SLW3582D

Dear Sirs

ACCIDENT INVOLVING SLX2640X & SLW3582D ON 08/05/2022

We refer to your email of 10/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Pauline Tham at 63896541 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 10, 2022 3:29 PM

To: 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg

Subject: O/R: SNM22D203187/C02/SLX2640X/CHNGPW / RE: Arrange survey - Accident Involving SLW3582D (TLM) and SLX2640X (China Taiping) on 28/04/2022.

Without Prejudice

Dear Adeline,

Please conduct PRS for SLW3582D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Tuesday, 10 May 2022 2:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg

Subject: Arrange survey - Accident Involving SLW3582D (TLM) and SLX2640X (China Taiping) on 28/04/2022.

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Your Ref: SLX2640X

Our Ref: SLW3582D

DOA: 28.04.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Johari
johari@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
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Singapore 539365
<http://www.tlmotor.com.sg>

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