

OH SIEW HUI TERRENCE

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 31-5-2022

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLE 983 U AND GV 1400 Z
ALONG LORNE RD JUNCTION OF THOMSON RD ON 04-05-2022

I / We, the owner of Vehicle No. SLE 983 U which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|--------|---------------------------------|---|-----------------------------|
| 1. | Costs of repair | - | \$ 11,663.00 |
| 2. | Loss-of-Use/Rental fees 10 Days | - | \$ 1,000.00 |
| 3. | Police / GIA report / LTA fees | - | \$ 5.00 |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | INJURY SELF CLAIM BY DRIVER |
| Total: | | | <u>\$ 12,665.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLE 983 U AND GV 1400Z
ALONG LORNIE RD JUNCTION OF THOMSON ROAD
ON 04-05-2022

BY THE LETTER OF AUTHORITY, I / We, OH SIEW HUI TERRANCE
NRIC NO. S7107676 N The owner of Vehicle No. SLE 983 U

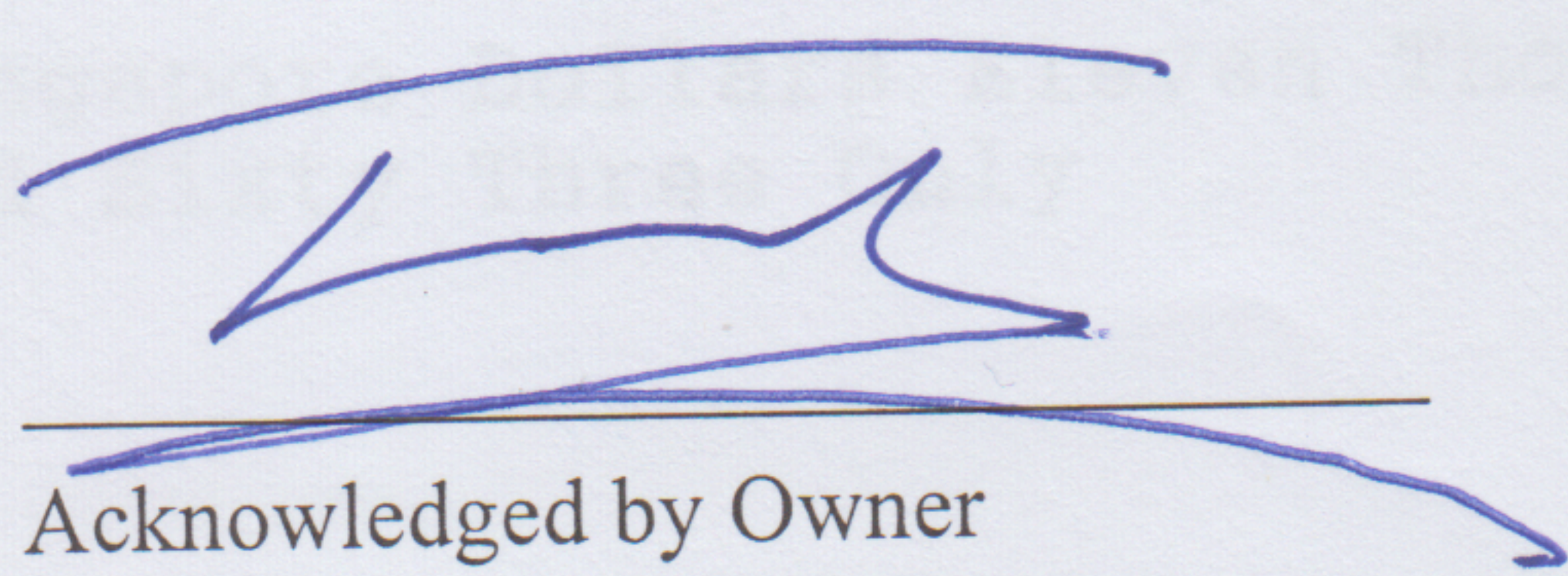
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 04 (day) 05 (month) 2022 (year)


Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ALAN'S UNITED AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,663.00** (Repair Cost), **S\$900.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLE983U** that was damaged pursuant to the accident which occurred on **04/05/2022** (date) along **LORNIE ROAD TOWARDS ADAM ROAD (JUNCTION OF THOMSON ROAD)** (location) involving vehicle no/s **GV1400Z**. This is pursuant to the inspection conducted on **06/05/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **OH SIEW HUI TERENCE** (the third party claimant") of vehicle no. **SLE983U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLE983U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23rd (day) of NOV (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16299

Vehicle Insured : GV1400Z

Accident Date : 04-May-2022

Date : 25-May-2022

Our Ref : 022069 (AIG) / CHAN

PAGE : 1

OH SIEW HUI TERENCE
36 DA SILVA LANE
Singapore 549766

FINAL REPAIR COST FOR TOYOTA PRIUS HYBRID 1.8 SLE983U
=====

To supply spare parts

To remove & renew rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To remove and renew exhaust
silencer box

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

Add 7% GST : 10,900.00
763.00

Total : S\$11,663.00
=====

Singapore Dollars Eleven Thousand Six Hundred
and Sixty Three Only


HUI SHOON CAR RENTAL

1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17529

VEHICLE RENTAL AGREEMENT



HIRER'S PARTICULAR		Vehicle No: <u>SJM 125L</u>		Mileage Out: <u>18334</u>													
Hirer: <u>OH SIEW HUI TERENCE</u>		Make & Model: <u>TOYOTA AL715</u>		Auto / Manual Group: <u>Auto</u>													
NRIC / Passport No: <u>S710767614</u>		Date of Birth: <u>30-01-1971</u>		OUT : Date <u>04-05-2022</u> OUT : Time <u>10-30 Am</u>													
Address: <u>36 DA SILVA LANE</u> <u>S 549766</u>		Replace Veh No:		Mileage Out:													
Driving Licence No: _____ Pass Date: <u>02+12-1992</u>		OUT : Date		OUT : Time													
Contact Number: <u>98336860</u>																	
DRIVERS PARTICULARS (if different from Hirer)		CHARGES															
Appointed Driver: _____		Daily <u>10</u> @ \$ <u>100/-</u> per day <u>1000.00</u>															
NRIC / Passport No: _____ Date of Birth: _____		Weekly @ \$ _____ per week															
Address: _____		Monthly @ \$ _____ per month															
Driving Licence No: _____ Pass Date: _____		Hours @ \$ _____ per hour															
Contact Number: _____		Others @ \$ _____															
		SUB-TOTAL \$ <u>1000.00</u>															
Terms & Conditions		PETROL LEVEL															
ADDITIONAL S\$3000.00 EXCESS		<table border="1"> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>				Out	E	1/4	1/2	3/4	F	In	E	1/4	1/2	3/4	F
Out	E	1/4	1/2	3/4	F												
In	E	1/4	1/2	3/4	F												
For Hirer / Driver		TOTAL CHARGES \$ <u>1000.00</u>															
Age 23 years old & below.																	
Age 70 years old & above.																	
Less than Two (2) years Driving Experience.																	
Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - S\$3,500.00		IMPORTANT! FOR SINGAPORE USE ONLY															
REMARKS		Excess Liability : S\$2,500.00															
<u>SLE 9834</u>		Malaysia Excess (With Prior Consent) : <u>NOT ALLOW</u>															
		 Hirer's Signature															
		Addition Driver's Signature _____															

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>14-05-22</u>	<u>2-10pm</u>	<u>18778 km</u>		

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H22167**

CUSTOMER

OH SIEW HUI TERENCE
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

DATE : 30.05.2022

REF.NO : ---

TERM : CASH

RENTAL FEES FOR :-

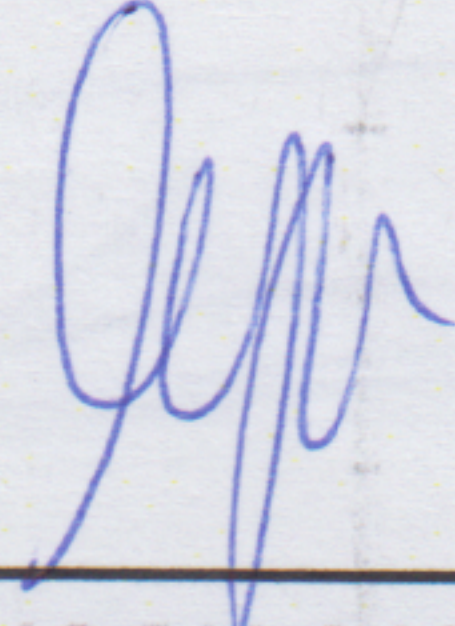
s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SJM 125L	17529	SLE 983U	10	\$ 100.00	\$ 1,000.00
		***	*****	***		

TOTAL : \$ **1,000.00**

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GV1400Z

Date of Accident

04/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/10/2021 - 16/10/2022**

Requested By **KENNY CHAN (ALAN'S UNITED ...**

Requested Date **04/05/2022 10:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 21 May 2022 11:42 AM
To: elaine.chen@achievaending.com.sg
Subject: <STANDARD LETTER> ACCIDENT INVOLVING GV 1400Z & SLE 983U ON 04/05/2022

Our Ref: CC4/AIG20009315/Gga3

21 MAY 2022

ACHIEVA VENDING PTE LTD
DRIVER: ALVIN TEO

Dear Sir/Madam,

ACCIDENT INVOLVING GV 1400Z & SLE 983U ON 04/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLE 983U**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 May 2022 14:53	Clm Dtl Modified	Claimant's Name: -> OH SIEW HUI TERENCE. Claimant's ID: -> SXXXX676H.	[A] HOW MEI KWAN
2	11 May 2022 14:53	Clm Veh Model Changed	(204508) TOYOTA PRIUS HYBRID 1.8 (A).	[A] HOW MEI KWAN
3	11 May 2022 14:53	Clm Created	Reg No: SLE983U. Acct Date: 2022/05/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 May 2022 14:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 May 2022 14:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/23	[A] HOW MEI KWAN
6	11 May 2022 14:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 May 2022 14:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 May 2022 14:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 May 2022 14:54	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 May 2022 14:54	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	25 Jul 2022 23:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	25 Jul 2022 23:38	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	25 Jul 2022 23:38	Clm Dtl Modified	JPJ Reg. Date: -> 2016/11/17.	[A] JOANNE LEE KHANG MIN
14	25 Jul 2022 23:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	18 Aug 2022 12:00	Adj Mandate Request	Cur.Reg:12565.00:LIABILITY: 100% BOLA S27 CORw/GST: 11,663.00 + LOR(9days x \$100.00): 900.00 + SEARCH FEE: 2.00 = 12,565.00 07 RECOMMENDED REPAIR DAYS + 1PRS + 1WEEKEND = 9 DAYS FO R YOUR APPROVAL PLEASE	[A] Chong Pui Lin
16	31 Aug 2022 16:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/23. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	31 Aug 2022 16:33	Adj Mandate Set	Approved:12565.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2792069	12 May 2022 14:28:47	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE983U	GV1400Z	11.00
2821445	25 Jul 2022 23:38:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE983U	GV1400Z	11.00

