

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 10 May 2022 6:03 PM
To: Chew Goon Motor; Chew Goon Motor(ad3); 'chewgoon@singnet.com.sg'; Eric; assignments
Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc Date: 28.4.2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>
Sent: Tuesday, May 10, 2022 4:58 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; 'chewgoon@singnet.com.sg' <chewgoon@singnet.com.sg>; Eric

<eric@chewgoonmotor.com.sg>

Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc
Date: 28.4.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

According to your list, we prefer **LKK** to survey the vehicle.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, AMK Ind Park 2A,

Ave 5 #01-15, 16 & 17,

AMK Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

From: [Adeline Chng](#)

Sent: Monday, 9 May 2022 11:23

To: [Chew Goon Motor](#); [Chew Goon Motor\(ad3\)](#); 'chewgoon@singnet.com.sg'; [Eric](#)

Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc
Date: 28.4.2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D202904 C02/ YM8351U /Chngpw**

Your reference: SKV7513U

Dear Sirs

ACCIDENT INVOLVING YM8351U & SKV7513U ON 28/04/2022

We refer to your email of 06/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 9 May 2022 10:47 AM

To: 'ad5@chewgoonmotor.com.sg' <ad5@chewgoonmotor.com.sg>; 'ad3@chewgoonmotor.com.sg' <ad3@chewgoonmotor.com.sg>; 'chewgoon@singnet.com.sg' <chewgoon@singnet.com.sg>; 'eric@chewgoonmotor.com.sg' <eric@chewgoonmotor.com.sg>; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Subject: FW: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc
Date: 28.4.2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SKV7513U.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城
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From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>

Sent: Friday, 6 May 2022 5:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chew Goon Motor(ad3)
<ad3@chewgoonmotor.com.sg>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc
Date: 28.4.2022

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Dear Boon Sen,

Kindly refer to the attached.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, AMK Ind Park 2A,

Ave 5 #01-15, 16 & 17,

AMK Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

From: [Claims Dept of CTI](#)

Sent: Friday, 6 May 2022 16:54

To: [Chew Goon Motor](#); [Chew Goon Motor\(ad3\)](#)

Cc: chewgoon@singnet.com.sg; [Eric](#)

Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc
Date: 28.4.2022

Without Prejudice

Dear Sir,

As spoken, your client went to Accord Auto earlier for pri. Kindly check with him as discussed earlier.

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Thank you

Chong Boon Sen

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From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>
Sent: Friday, 6 May 2022 4:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>
Subject: RE: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc Date: 28.4.2022

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Dear Boon Sen,

We have confirm with owner, he say that he never bring his car go to My Car for PRI.

Thanks & Regards,
Kelly
Chew Goon Motor
Blk 10, AMK Ind Park 2A,
Ave 5 #01-15, 16 & 17,
AMK Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, May 6, 2022 4:25:23 PM
To: Chew Goon Motor <ad5@chewgoonmotor.com.sg>; Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Cc: chewgoon@singnet.com.sg <chewgoon@singnet.com.sg>; Eric <eric@chewgoonmotor.com.sg>
Subject: O/R: SNM22D202904/C02/YM8351U/CHNGPW / RE: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc Date: 28.4.2022

Without Prejudice

Dear Sir,

There was a pri from My Car. Pls get your client withdrawal letter, or My car withdrawing pri letter to process pri at your end.

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Thank you

Chong Boon Sen
Claims Department

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From: Chew Goon Motor <ad5@chewgoonmotor.com.sg>

Sent: Friday, 6 May 2022 3:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: Our Ref: SKV7513U ; Your Ref: YM8351U ; Acc Date: 28.4.2022

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Dear Sir / Mdm,

Vehicle SKV7513U is at our workshop, we have to arrange surveyor.
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

