

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 10 May 2022 5:25 PM
To: Thiam Heng Huat; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D203130/C02/SMK5783D/LEEPG / FW: REQUEST FOR PRS - JPQ6625 YOUR INSURED: SMK5783D DOA: 23.04.22
Attachments: JPQ6625 Police Report.pdf; receipt-20220506-160837.pdf; LOA.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 10 May 2022 5:14 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: Re: SNM22D203130/C02/SMK5783D/LEEPG / FW: REQUEST FOR PRS - JPQ6625 YOUR INSURED: SMK5783D
DOA: 23.04.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Monday, 9 May 2022, 11:01:37 am SGT, Cecilia Lee <cecilia.lee@sg.ontaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203130/C02/SMK5783D/LEEPG

Your reference: JPQ6625

Dear Sirs,

We refer to your email of 6/5/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 9 May 2022 10:55 AM

To: 'thh176@yahoo.com' <thh176@yahoo.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203130/C02/SMK5783D/LEEPG / FW: REQUEST FOR PRS - JPQ6625 YOUR INSURED: SMK5783D DOA: 23.04.22

Without Prejudice

Dear Cecilia,

Please conduct PRS for JPQ6625. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Friday, 6 May 2022 5:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR PRS - JPQ6625 YOUR INSURED: SMK5783D DOA: 23.04.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295