

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 17 June 2022 11:46 AM
To: 'Irene Tay'; assignments; SUR
Subject: RE: SNM22D203150/C02/SMH845H/TAYHP / RE: PRI Arrangement for Vehicle Number: SLF3136Z
Attachments: SLF3136Z IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SLF 3136Z.

Kindly assist to create claim in the Merimen System.

The make & model is TOYOTA SIENTA 1.5G A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 11 May 2022 10:11 AM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM22D203150/C02/SMH845H/TAYHP / RE: PRI Arrangement for Vehicle Number: SLF3136Z

Dear Irene,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 10 May 2022 6:13 PM
To: csongauto csongauto <csongauto.claims@yahoo.com>; Admin A <admin-a@lkkauto.com>;
assignments@lkkauto.com
Subject: RE: SNM22D203150/C02/SMH845H/TAYHP / RE: PRI Arrangement for Vehicle Number: SLF3136Z

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with LKK to conduct survey.

Aside to C S ONG AUTO;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Tuesday, 10 May 2022 6:09 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: SNM22D203150/C02/SMH845H/TAYHP / RE: PRI Arrangement for Vehicle Number: SLF3136Z

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We would like to engage LKK to conduct the PRI.

Warmest Regards,

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com

On Tuesday, 10 May 2022, 05:41:52 pm SGT, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 10 May 2022 10:20 AM
To: 'csongauto csongauto' <csongauto.claims@yahoo.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D203150/C02/SMH845H/TAYHP / RE: PRI Arrangement for Vehicle Number: SLF3136Z

Without Prejudice

Dear Irene,

Please conduct PRS for SLF3136Z.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Monday, 9 May 2022 4:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for Vehicle Number: SLF3136Z

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NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

We are instructed by our client to notify you of a road traffic accident on **08/05/2022** at about **1110hrs** along **BLK 108 HOUGANG AVE 1 CARPARK LOT 227**

involving our client's vehicle registration number **SLF3136Z** and vehicle registration number **SMH845H** driven by you or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,

C.S.ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore 569880
Tel: 6484 1933 | Fax: 6481 1916
E-Mail: csongauto.claims@yahoo.com