

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 9 May 2022 12:59 PM
To: Adeline Chng; SUR; assignments
Subject: RE: SNM22D203084/C02/YQ2278S/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS

Dear Adeline,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 9 May 2022 10:59 AM
To: claims@garage13.com.sg; sales@garage13.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D203084/C02/YQ2278S/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS
Importance: High

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 09/05/2022.

Please assist to forward a copy of your client's GIA report to us.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, 9 May 2022 9:37 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales@garage13.com.sg

Subject: RE: SNM22D203084/C02/YQ2278S/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

| | |
|----------------------|-----------------------------------|
| Gilbert Leow | Impact Analysis Consultant |
| Andy Ho | Impact Analysis Consultant |
| Shandy Loh | Impact Analysis Consultant |
| Michael Yap | Mccoy Pte Ltd |
| Seth Yeh | Delta-V Consultant |
| James Ong | Delta-V Consultant |
| Nick Ng | Delta-V Consultant |
| Loo Yee Khang | Cozon Engineers |
| Alex Teo | Cozon Engineers |
| Denise Yap | Pal's Appraiser Pte Ltd |

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 9 May 2022 9:07 am

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; 'sales@garage13.com.sg' <sales@garage13.com.sg>

Subject: RE: SNM22D203084/C02/YQ2278S/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS

Without Prejudice, Save as to Costs

Our reference: **SNM22D203084C02/YQ2278S/Chngpw**

Your reference: SJK5777H

Dear Sirs

ACCIDENT INVOLVING YQ2278S & SJK5777H ON 05/05/2022

We refer to your email of 06/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please forward **a copy of your client's GIA report** to us.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 6 May 2022 3:46 PM

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; 'sales@garage13.com.sg' <sales@garage13.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203084/C02/YQ2278S/CHNGPW / FW: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS

Without Prejudice

Dear Adeline,

Please conduct PRS for SJK5777H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, 6 May 2022 12:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SJK 5777H & YQ 2278S ALONG JURONG TOWNHALL FILTER TO WEST COAST ROAD ON 05.05.2022 AT 0815HRS

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875